Peace Corps Volunteer
2009 Annual Volunteer Survey

Armenia
October 13, 2009

Office of Strategic Information, Research and Planning

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Introduction to the 2009 Annual Volunteer Survey Report

This country report contains the tables and charts from the Volunteers in your country who completed the 2009 Annual Volunteer Survey (AVS). The results provide a picture of the activities, experiences and views of Peace Corps Volunteers in 2009. The results show areas where Volunteers' needs are met and identify areas where improvements may be needed. The survey was fielded from May through August 2009.

A core set of questions was asked of all Volunteers. For the first time, Volunteers were also asked a series of questions relevant to their time in country:

- Volunteers in country 8 or less months were asked about applying to and preparing for the Peace Corps.
- Volunteers in country 18 or less months were asked about the effectiveness of their pre-service training (PST).
- Volunteers in country 19 or more months were asked about their post-service plans, as well as the Peace Corps' resources for their post-service transition.

Tables and graphs are labeled by survey section and the survey question. The tables show the percent of post respondents that selected each choice and the total number of post respondents that answered the question. The number of responses for each question will vary, depending on:
- whether the question was asked of all Volunteers or only the Volunteers in-country a certain number of months and
- how many of the Volunteers who were "eligible" to answer the question did respond.

Most survey questions asked respondents to select only one from a set of choices. The percentages for the "select one" responses add up to 100 percent. Other questions asked Volunteers to "mark all that apply" in situations, for example, where it is likely that respondents are involved in more than one secondary activity. The percentages of the "mark all that apply" responses will total more than 100 percent; each percentage equals the number of respondents selecting that choice divided by the number of respondents who answered the question.

Posts are encouraged to compare these 2009 results with the 2006 and 2008 survey results to note trends and changes over time. Because questions are revised from one survey to the next, a crosswalk between the 2008 and 2009 questions is posted on the OSIRP intranet page under 2009 AVS Reports "Reference Documents." The earlier 2008 survey global, regional and post reports are also posted on the OSIRP Intranet page.

Volunteers' extensive narrative responses to the 29 open-ended questions on the survey are in the post's 2009 Annual Volunteer Survey Open Ended Reponses report. All Volunteers' narrative responses to key questions will be analyzed for global themes and presented in a later report.

The number of surveys for each post includes surveys submitted online by Volunteers and completed paper surveys sent to the Peace Corps headquarters for hand-entry into the online survey system. The final count may include mostly completed partial surveys added to the final dataset after the survey closed.

Overview of the Post's 2009 Volunteer Survey Respondents

This overview presents basic information about the characteristics of Volunteers who completed the 2009 Annual Volunteer Survey at post.

Completed Surveys by Months in Country

	8 months or less		9 to 18 months		19 months or more		Total	
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
Months3grp			24	45%	29	55%	53	100%

L1: What is your age?

	20-29	30-49	50+	Total
AGE3grp	67%	14%	18%	49

L2: What is your gender?

	Female	Male	Total
GENDER	60%	40%	48

Completed surveys by project.

	Count	Column N %
Community and Business Development	11	21%
Community Health Education	15	29%
English Education	16	31%
Environmental Education	10	19%
Other. Please specify		
Total	52	100%

C2: Which best describes the focus of your primary assignment/work?

		Percent	Number
C2	English teaching	25%	13
	Environmental education	19%	10
	Health extension	15%	8
	Information & communications technology (ICT)	8%	4
	Community development	8%	4
	Business education/advising	6%	3
	Other education	6%	3
	Teacher training	6%	3
	Other: Please specify	4%	2
	Youth development	4%	2
	NGO development	2%	1
	Urban & regional planning/municipal development		
	Water sanitation		
	HIV/AIDS		
	Forestry/parks		
	Math/science teaching		
	Agroforestry		
	Agriculture/fish/livestock		
	Total	100%	53

C2.TEXT: Which of the following initiatives does your primary work include? Other (specify)

		PERCENT	NUMBER
C2.TEXT	Open-ended results. Not responsive to request.		
	Total	100%	53

A. Applying to the Peace Corps

This section reports Volunteers' motivations in applying and accepting a Peace Corps assignment

B. Preparation for the Peace Corps

This section reports on Volunteers' assessment of the materials and information available before their service.

Sections A and B are only completed by Volunteers who have been in country less than 9 months. No Volunteers in Armenia reported they had been in country 8 months or less.

C. Your Peace Corps Assignment

This section reports Volunteers' primary assignment work and secondary activities. The term "primary assignment" refers to the Volunteers' assignment which is part of an overall project plan designed by your host country partners and in-country Peace Corps staff.

C3: Which of the following activities does your primary assignment/work include? Mark all that apply.

		PCV Responses	% Involved in Initiative	Total PCVs Responding
$C3PrmAct	Working with youth	32	63%	
	English teaching	30	59%	
	Girls' education	14	27%	
	Sports/fitness	13	25%	
	Nutrition education	12	24%	
	Environment work	11	22%	
	Working with NGO(s)	11	22%	
	HIV/AIDS	10	20%	
	World Wise Schools/ Correspondence Match	9	18%	
	Information and communications technology (ICT)	7	14%	
	Library development	7	14%	
	Mobilize host country nationals (HCNs) to volunteer	7	14%	
	Arts	6	12%	
	Business advertising	6	12%	
	Rural development	6	12%	
	Income generation	5	10%	
	Water and sanitation	5	10%	
	WID/GAD	5	10%	
	Literacy	4	8%	
	Microenterprise development	4	8%	

Working with special groups (e.g., disabled, elderly, ethnic minorities, orphans)	4	8%	
Biodiversity conservation	3	6%	
Natural resources management	2	4%	
Urban development/municipal development	1	2%	
Other: Please specify	1	2%	
Child survival			
Community food security (production/marketing)			
Household food security			
Total			51

Percents may total to more than 100% since Volunteers were asked to "Mark all that apply."

C3: Which of the following activities does your primary assignment/work include? Other (specify)

		Column N %	Count	Row N %
C3.OTHER.TEXT	Open-ended results. Not responsive to request.			
	Total		53	100%

C4: Hours Spent on Primary Assignment During Average Work Week

	None	1-10 hrs	11-20 hrs	21-30 hrs	31-40 hrs	More than 40 hrs	Total
C4Hrs6grp		21%	49%	23%	8%		53

C4: How many hours do you spend on your primary assignment during an average work week?

	All Volunteers	Average	Lowest reported	Highest reported	Did not answer
C4	53	18.4	3	40	0

C5: Which of the following do your secondary activities (other than your primary assignment work) include?

Mark all that apply.

		PCV Responses	% Involved in Initiative	Total PCVs Responding
$C5SecAct	English teaching	36	71%	
	Working with youth	29	57%	
	Working with NGO(s)	22	43%	
	Sports/fitness	19	37%	
	Girls' education	18	35%	
	Environment work	15	29%	
	Mobilize host country nationals (HCNs) to volunteer	13	25%	
	WID/GAD	12	24%	
	Business advertising	11	22%	
	Information and communications technology (ICT)	11	22%	
	Working with special groups (e.g., disabled, elderly, ethnic minorities, orphans)	10	20%	
	Arts	9	18%	
	World Wise Schools/ Correspondence Match	9	18%	
	HIV/AIDS	6	12%	
	Nutrition education	6	12%	
	Income generation	5	10%	
	Library development	5	10%	
	Literacy	4	8%	
	Rural development	3	6%	
	Urban development/municipal development	3	6%	
	Water and sanitation	3	6%	
	Microenterprise development	2	4%	

Natural resources management	2	4%	
Community food security (production/marketing)	1	2%	
Biodiversity conservation			
Child survival			
Household food security			
Other: Please specify			
Total			51

Percents may total to more than 100% since Volunteers were asked to "Mark all that apply."

C5: Which of the following do your secondary activities include? Other (specify)

	Column N %	Count	Row N %
C5.OTHER.TEXT	100%	53	
Total		53	100%

C5: No Secondary Activities

		Percent	Number
C5.NONE	No	96%	51
	Yes, I have no secondary activities	4%	2
	Total	100%	53

C6: Hours Spent on Secondary Activities During Average Work Week

	None	1-10 hrs	11-20 hrs	21-30 hrs	31-40 hrs	More than 40 hrs	Total
C6Hrs6grp		53%	38%	9%			53

C6. How many hours do you spend on secondary activities during an average work week?

	All Volunteers	Average	Lowest reported	Highest reported	Did not answer
C6	53	12.7	1	30	0

C7: How personally satisfying is your--?

	Not at all 1	2	3	4	Exceptionally 5	Total
Primary assignment	15%	30%	23%	21%	11%	53
Secondary project/activities	2%		27%	40%	31%	52

D. Training for Peace Corps Assignment

This section reports Volunteers' assessments of the effectiveness of their Pre-Service Training and In-Service Training at post. In-Service Training (IST) includes: Reconnect; Technical IST; Mid-Service and Close of Service conferences; project management/leadership conferences; and other post-sponsored training sessions.

D1: (PCVs at post 18 months or less) How effective was your Pre-Service Training (PST) in preparing you to--

	Not effective	Poor	Adequate	Effective	Very Effective	NA/No training	Total
Manage cultural differences		8%	38%	42%	12%		24
Deal with adjustment issues		8%	62%	12%	17%		24
Work with counterparts/community partners	8%	33%	33%	21%	4%		24
Use language needed in work and social interactions		4%	42%	42%	12%		24
Perform technical aspects of your work	9%	13%	43%	26%	4%	4%	23
Work on your project goals and objectives	4%	17%	46%	25%	8%		24
Conduct a participatory community needs assessment (e.g., PACA)	4%	25%	33%	29%	8%		24
Monitor your project goals and outcomes		17%	50%	21%	4%	8%	24
Maintain your physical health	12%	12%	25%	33%	12%	4%	24
Maintain your mental/emotional health	17%	17%	13%	39%	13%		23
Maintain your personal safety and security	4%		21%	33%	38%	4%	24

D5: How effective was your In-Service Training (IST) in preparing you to--

	Not effective	Poor	Adequate	Effective	Very Effective	NA/No training	Total
Manage cultural differences	4%	10%	55%	16%	8%	6%	49
Deal with adjustment issues	2%	12%	45%	24%	10%	6%	49
Build and strengthen working relationships with counterparts/community partners	6%	22%	45%	18%	8%		49
Use language needed in work and social interactions	4%	6%	45%	27%	16%	2%	49
Perform technical aspects of your work	2%	27%	45%	22%	2%	2%	49
Work on your project goals and objectives	4%	14%	49%	20%	10%	2%	49
Conduct a participatory community needs assessment (e.g.,PACA)	4%	14%	39%	31%	6%	6%	49
Monitor project goals and outcomes	6%	8%	41%	37%	8%		49
Maintain your physical health	8%	6%	31%	37%	6%	12%	49
Maintain your mental/emotional health	14%	10%	24%	35%	6%	10%	49
Maintain your personal safety and security	2%	4%	18%	43%	24%	8%	49

D8: Did you have this skill before joining the Peace Corps?

	No/ No answer	Yes	Total
Skills specific to my assignment	12	39	51
Assessing community needs	28	23	51
Organizing/implementing community activities	14	37	51
Building capacity of local organizations	30	19	49
Monitoring, reporting, and evaluating my work	7	42	49
Designing and implementing training sessions	21	29	50

D8: Is the skill needed for your Peace Corps work?

	No/ No answer	Yes	Total
Skills specific to my assignment	4	46	50
Assessing community needs	6	44	50
Organizing/implementing community activities	5	44	49
Building capacity of local organizations	12	36	48
Monitoring, reporting, and evaluating my work	2	46	48
Designing and implementing training sessions	6	43	49

D8: Have you had adequate Peace Corps training to acquire the skill?

	No/ No answer	Yes	Total
Skills specific to my assignment	10	21	31
Assessing community needs	10	32	42
Organizing/implementing community activities	14	29	43
Building capacity of local organizations	22	18	40
Monitoring, reporting, and evaluating my work	4	31	35
Designing and implementing training sessions	14	24	38

E. Volunteer Assignment Goals and Impact

This section reports Volunteers' self-assessments of their impact on the individuals and organizations in the communities in which they serve. At the end of this section, Volunteers' third goal activities, participation in Coverdell World Wise School/Correspondence Match (CWWS/CM) and use of Peace Corps resources to support their work are reported in questions.

E1: To what extent does your Volunteer work assignment address the following?

	Not at all 1	2	3	4	Exceptionally 5	NA	Total
Meets the objectives of the project plan		21%	40%	30%	8%	2%	53
Builds local capacity for sustainability	11%	25%	42%	17%	4%	2%	53
Involves local people in planning and implementing activities	8%	23%	30%	32%	8%		53
Complements other local development activities	21%	17%	36%	13%	9%	4%	53
Transfers skills to host country individuals and organizations	4%	19%	42%	28%	8%		53
Mobilizes host country nationals (HCNs) to volunteer	19%	28%	26%	13%	9%	4%	53
Helps promote a better understanding of Americans on the part of the peoples served (goal 2)		6%	25%	34%	36%		53
Helps promote a better understanding of other peoples on the part of Americans (goal 3)	2%	19%	25%	21%	32%	2%	53

E2: To what extent does your host community--?

	Not at all 1	2	3	4	Exceptionally 5	NA	Total
Need the assistance that you provided	4%	11%	22%	26%	37%		27
Want the assistance that you provided		26%	22%	22%	30%		27

E3: How much impact does your assignment have on the capacities of your host counterparts/community partners?

	None 1	2	3	4	Exceptional 5	NA	Total
Ability to access information (e.g., library, Internet, etc.)	21%	21%	32%	15%	8%	4%	53
Leadership skills	13%	23%	42%	19%	4%		53
Planning and management	4%	32%	32%	30%	2%		53
Problem solving/critical thinking	9%	38%	23%	21%	9%		53
Self-esteem	15%	15%	36%	26%	8%		53
Technical skills	6%	34%	25%	25%	11%		53
Use of local resources	13%	30%	38%	17%	2%		53
Use of external resources (e.g., grants, international NGOs)	11%	28%	26%	21%	9%	4%	53
Better understanding of Americans		6%	21%	38%	34%	2%	53
Other: Please specify below		13%	13%	7%		67%	15

E3: How much impact does your assignment have on the capacities of your host counterparts/community partners? Other (specify)

		Column N %	Count	Row N %
E3_OTHER	Open-ended results. Not responsive to request.			
	Total		53	100%

E4: How much impact does your assignment have on the capacities of your host individuals with whom you work?

	None 1	2	3	4	Exceptional 5	NA	Total
Ability to access information (e.g., library, Internet, etc.)	21%	17%	35%	13%	10%	4%	52
Leadership skills	12%	15%	40%	21%	10%	2%	52
Planning and management	12%	31%	33%	12%	10%	2%	51
Problem solving/critical thinking	2%	31%	19%	33%	13%	2%	52
Self-esteem	12%	15%	15%	35%	21%	2%	52
Technical skills	4%	23%	35%	21%	13%	4%	52
Use of local resources	12%	24%	39%	16%	6%	4%	51
Use of external resources (e.g., grants, international NGOs)	15%	33%	21%	15%	8%	8%	52
Better understanding of Americans	4%	2%	15%	35%	42%	2%	52
Other: Please specify below			8%	8%	8%	75%	12

E4: How much impact does your assignment have on the capacities of your host individuals with whom you work? Other (specify)

	Column N %	Count	Row N %
E4_OTHER	100%	53	
Total		53	100%

E5: To what extent does your assignment enhance the capacities of organizations with whom you work?

	None 1	2	3	4	Exceptional 5	NA	Total
Identifying and prioritizing organizational needs	13%	21%	29%	31%	4%	2%	52
Leadership	15%	27%	27%	27%	2%	2%	52
Management	17%	23%	33%	21%	4%	2%	52
Monitoring and evaluation	16%	25%	29%	25%	2%	2%	51
Planning and implementing organizational activities	12%	19%	37%	23%	8%	2%	52
Teamwork/participatory decision-making	12%	29%	25%	21%	12%	2%	52
Use of local resources	12%	33%	33%	17%	2%	4%	52
Ability to mobilize, manage, and sustain local volunteers	21%	27%	29%	15%	2%	6%	52
Other: Please specify below	7%	7%	13%			73%	15

E5: To what extent does your assignment enhance the capacities of

organizations with whom you work? Other (specify)

	Column N %	Count	Row N %
E5_OTHER	100%	53	
Total		53	100%

E6: How effective have you been in transferring knowledge and skills to help the following persons or groups build their capacities?

	Not at all 1	2	3	4	Exceptionally 5	NA	Total
Your counterpart/community partner	11%	26%	32%	21%	9%		53
Another institution/organization	8%	17%	30%	28%	11%	6%	53
Members of your host community		26%	28%	32%	13%		53
Other: Please specify below				9%	9%	82%	11

E7: To what extent have HC individuals gained a better understanding of Americans? Includes "Too early to tell."

	Not at all	Minimally	Moderately	Considerably	Exceptionally	Too early to tell	Total
E7	0%	6%	19%	55%	21%	0%	53

E7: To what extent have HC individuals gained a better understanding of Americans? Excludes "Too early to tell."

	Not at all	Minimally	Moderately	Considerably	Exceptionally	Total
E7		6%	19%	55%	21%	53

E9. In which of the following third goal activities have you participated during your PC service?

		PCV Responses	% Doing This	Total PCVs Responding
$E9Goal3Acts	Electronic updates	43	84%	
	Hosting American visitors	28	55%	
	Peace Corps Week activities	22	43%	
	Hard copy/paper update	17	33%	
	Enrollment in the CWWS/CMS program	16	31%	
	While on home leave, spoke at a school or community group	13	25%	
	Pen pal program/letter exchange	10	20%	
	Personal website or blog	9	18%	
	Other please specify	4	8%	
	Podcasted/created a slide show or video posted online	2	4%	
	Total			51

Percents may total to more than 100% since Volunteers were asked to "Mark all that apply."

E9: When asked about third goal activities, Volunteer answered "No involvement in third goal activities."

	Have done third goal activities	No third goal activities	Total
Peace Corps' third goal is to "help promote a better understanding of other peoples on the part of Americans." In which of the following third goal activities, including your contact with family and friends, have you participated during your Peace Corps	100%		53

E10: Would you recommend participation in the CWWS CMS to other Volunteers?

	I have not participated in CWWS/CM.	I have participated in CWWS/CM & would recommend it	I have participated in CWWS/CM and would NOT recommend it	Total
E10	72%	25%	4%	53

E11: To what extent have Americans gained a better understanding of HCNs? Includes "Too early to tell."

	Not at all	Minimally	Moderately	Considerably	Exceptionally	Too early to tell	Total
E11	0%	8%	17%	60%	15%	0%	53

E11: To what extent have Americans gained a better understanding of HCNs? Excludes "Too early to tell."

	Not at all	Minimally	Moderately	Considerably	Exceptionally	Total
E11		8%	17%	60%	15%	53

E12: Which of the following resources have been useful to you in your third goal activities?

	Yes
Coverdell World Wise Schools staff (Useful)	9
Contact with other Peace Corps staff in Washington, D.C. (Useful)	5
Information at staging (Useful)	15
Information from your post sent to you before departure (Useful)	25
Internet (Useful)	33
Invitation kits (Useful)	22
Material in staging packet (Useful)	15
Peace Corps staff at post (e.g., World Wise School contact) (Useful)	15
Recruiting (Useful)	7
Resources available from Coverdell World Wise Schools (Useful)	6
Resources available on Peace Corps website (e.g., third goal section) (Useful)	8
Training on third goal (Useful)	8
Other: Please specify below (Useful)	1

E12: Which of the following resources would/will be helpful to you in your third goal activities?

	Yes
Coverdell World Wise Schools staff (Would be helpful)	18
Contact with other Peace Corps staff in Washington, D.C. (Would be helpful)	11
Information at staging (Would be helpful)	6
Information from your post sent to you before departure (Would be helpful)	6
Internet (Would be helpful)	9
Invitation kits (Would be helpful)	5
Material in staging packet (Would be helpful)	5
Peace Corps staff at post (e.g., World Wise School contact) (Would be helpful)	10
Recruiting (Would be helpful)	5
Resources available from Coverdell World Wise Schools(Would be helpful)	8
Resources available on Peace Corps website (e.g., third goal section) (Would be helpful)	6
Training on third goal (Would be helpful)	11

E12: Other useful/helpful resources? Other (specify)

		Column N %	Count	Row N %
E12_OTHER	Open-ended results. Not responsive to request.			
	Total		53	100%

E13: Do you know about the Peace Corps Partnership Program (PCPP)?

	No	Yes, but I haven't used it.	Yes, I have used it.	Total
E13	8%	72%	21%	53

F. Peace Corps Support

This section reports Volunteers' assessments of in-country Peace Corps.

F2: How satisfied are you with the health care you received from your PCMO(s)?

	Not at all	Minimally	Adequately	Considerably	Exceptionally	Not Used	Total
F2	9%	23%	28%	26%	13%		53

F3: How satisfied are you with the following support provided by in-country PC staff?

	Not at all 1	2	3	4	Completely 5	NA	Total
Administrative/logistical	9%	11%	15%	38%	26%		53
Cross-cultural	9%	21%	38%	26%	6%		53
Emotional	11%	32%	23%	21%	8%	6%	53
Feedback on my work reports	15%	26%	19%	23%	17%		53
Job assignment	19%	23%	25%	19%	15%		53
Language learning	2%	17%	21%	36%	25%		53
Medical	15%	21%	25%	25%	15%		53
Safety and security	4%	4%	19%	23%	51%		53
Site selection/preparation	19%	21%	19%	21%	19%	2%	53
Technical skills	9%	21%	36%	21%	13%		53

F4: How satisfied are you with the Peace Corps allocation of time and resources to mental health/adjustment issues?

	Not at all satisfied 1	2	3	4	Completely satisfied 5	Total
F4	13%	19%	38%	15%	13%	52

F5: What level of PC support have you received to help cope with stress from issues such as HIV/AIDS, food insecurity, etc. in your community? (Including PCVs w/no need for support)

	No support	Minimal support	Adequate support	Considerable support	Exceptional support	NA / I have no need for support	Total
F5	6%	21%	21%	6%		46%	52

F5: What level of PC support have you received to help cope with stress from issues such as HIV/AIDS, food insecurity, etc. in your community? (Excluding PCVs w/no need for support)

	No support	Minimal support	Adequate support	Considerable support	Exceptional support	Total
F5	11%	39%	39%	11%	0%	28

F6: How would you rate your interaction with the Country Director in terms of the following?

	Not adequate	Adequate	Total
Responsiveness to my issues	19%	81%	52
Informative content	16%	84%	51
My comfort level discussing issues	31%	69%	52
Adequacy of visits	13%	87%	52

F6b: How would you rate your interaction with the PTO/SRPTC in terms of the following?

	Not adequate	Adequate	Total
Responsiveness to my issues	20%	80%	51
Informative content	12%	88%	50
My comfort level discussing issues	27%	73%	51
Adequacy of visits	24%	76%	50

F6c: How would you rate your interaction with the APCD/Program Manager in terms of the following?

	Not adequate	Adequate	Total
Responsiveness to my issues	31%	69%	52
Informative content	30%	70%	50
My comfort level discussing issues	33%	67%	51
Adequacy of visits	27%	73%	51

F6d: How would you rate your interaction with the PCMO in terms of the following?

	Not adequate	Adequate	Total
Responsiveness to my issues	27%	73%	51
Informative content	37%	63%	49
My comfort level discussing issues	41%	59%	51
Adequacy of visits	24%	76%	49

F6e: How would you rate your interaction with the Safety and Security Coordinator in terms of the following?

	Not adequate	Adequate	Total
Responsiveness to my issues	12%	88%	52
Informative content	4%	96%	50
My comfort level discussing issues	12%	88%	52
Adequacy of visits	8%	92%	51

F6f: How would you rate your interaction with the Training Manager in terms of the following?

	Not adequate	Adequate	Total
Responsiveness to my issues	21%	79%	47
Informative content	18%	82%	45
My comfort level discussing issues	30%	70%	47
Adequacy of visits	20%	80%	46

F6g: How would you rate your interaction with administrative staff in terms of the following?

	Not adequate	Adequate	Total
Responsiveness to my issues	14%	86%	50
Informative content	20%	80%	45
My comfort level discussing issues	30%	70%	50
Adequacy of visits	18%	82%	50

F6h: How would you rate your interaction with other post staff (please specify) in terms of the following?

	Not adequate	Adequate	Total
Responsiveness to my issues	0%	100%	3
Informative content	0%	100%	1
My comfort level discussing issues	0%	100%	2
Adequacy of visits	0%	100%	3

F7: To what extent is your CD aware of Volunteer issues and concerns through interactions with Volunteers?

	Not at all	Minimally	Adequately	Considerably	Completely	Total
F7	6%	25%	24%	31%	14%	51

F8: What is the most effective way you use to communicate with PC staff?

Most effective	Cellphone (voice)	60%	31
	In-person visits	19%	10
	Text messaging	12%	6
	Email/ Internet	6%	3
	Telephone not at residence or work	2%	1
	Telephone at residence or work	2%	1
	Other. Please specify		
	Open-ended results. Not responsive to request.		
	Total	100%	52

F8: What is the second most effective way you use to communicate with PC staff?

Second most effective			
	Email/ Internet	42%	22
	Cellphone (voice)	25%	13
	Text messaging	21%	11
	In-person visits	9%	5
	Telephone at residence or work	4%	2
	Other. Please specify		
	Telephone not at residence or work		
	Letters		
	CB radio		
	Total	100%	53

F8: What is the third most effective way you use to communicate with PC staff?

(C11_THREE) Third most effective			
	Email/ Internet	39%	20
	Text messaging	25%	13
	In-person visits	24%	12
	Cellphone (voice)	6%	3
	Telephone at residence or work	4%	2
	CB radio	2%	1
	Other. Please specify		
	Telephone not at residence or work		
	Letters		
	Total	100%	51

F9: How do you rate the effectiveness of your communication resources for contacting in-country PC staff?

	Very poor	Poor	Adequate	Good	Excellent	Total
F9		2%	37%	27%	35%	52

G. Your Safety and Security

This section reports on how safe and informed about their safety Volunteers feel. Their experiences with reported and unreported crimes are summarized.

G1: How safe do you feel...?

	Not at All Safe	Often Safe	Adequately Safe	Usually Safe	Very Safe	Total
Where you live		6%	13%	23%	58%	52
Where you work		2%	6%	22%	71%	51
When you travel in-country	2%	8%	15%	31%	44%	52
City where main Peace Corps office is located		4%	17%	27%	52%	52

G2: Please indicate the number of times you experienced the following types of discrimination/harassment.

	Never	Once	2-5 times	6-10 times	11-25 times	26+ times	Total
Age	79.5%	5.1%	5.1%	5.1%		5.1%	39
Anti-American	75.6%	2.4%	14.6%	4.9%		2.4%	41
Disability	100.0%						37
Gender	71.1%	2.6%	10.5%	2.6%	7.9%	5.3%	38
Racial/color	82.5%	5.0%	5.0%	2.5%	2.5%	2.5%	40
Religious	91.9%	2.7%	5.4%				37
Sexual (verbal)	62.5%	2.5%	12.5%	7.5%	2.5%	12.5%	40
Sexual (physical)	79.5%	10.3%	10.3%				39
Sexual orientation	100.0%						36

G2: Please indicate the number of times you reported discrimination/harassment events to PC.

	Never	Once	2-5 times	6-10 times	11-25 times	26+ times	Total
Age	87.5%	12.5%					8
Anti-American	90.0%					10.0%	10
Gender	100.0%						12
Racial/color	85.7%	14.3%					7
Religious	100.0%						3
Sexual (verbal)	60.0%	33.3%	6.7%				15
Sexual (physical)	37.5%	62.5%					8

G3: Please indicate the number of times you experienced the following types of crimes.

	Never	Once	2-5 times	6-10 times	11-25 times	26+ times	Total
Burglary	97.4%	2.6%					38
Theft	63.4%	34.1%	2.4%				41
Robbery	97.4%	2.6%					38
Physical assault	80.0%	12.5%	7.5%				40
Aggravated assault	94.7%	5.3%					38
Sexual assault	89.5%	7.9%	2.6%				38
Rape	100.0%						37

G3: Please indicate the number of times you reported the following crimes to Peace Corps.

	Never	Once	2-5 times	6-10 times	11-25 times	26+ times	Total
Burglary		100.0%					1
Theft	26.7%	73.3%					15
Robbery		100.0%					1
Physical assault	50.0%	37.5%	12.5%				8
Aggravated assault	50.0%	50.0%					2
Sexual assault	50.0%	50.0%					4

G4a: If you did not report your experience with burglary, please your reason(s) for not reporting.

		PCV Responses	% Reason Not Rptd	Total PCVs Responding
$NoRpBurg	I believed it could result in changing sites	1	100%	
	I did not think the PC could help			
	I felt it was too minor or common to report			
	Concerns of a possible breach in confidentiality			
	Reporting might result in disciplinary action against me			
	It might hurt my relationship with the community			
	Other			
	Total			1

*Percents may total to more than 100% since Volunteers were asked to "mark all that apply."

G4b: If you did not report your experience with theft, please your reason(s) for not reporting.

		PCV Responses	% Reason Not Rptd	Total PCVs Responding
$NoRpTheft	I felt it was too minor or common to report	6	100%	
	Other	2	33%	
	I did not think the PC could help			
	I believed it could result in changing sites			
	Concerns of a possible breach in confidentiality			
	Reporting might result in disciplinary action against me			
	It might hurt my relationship with the community			
	Total			6

*Percents may total to more than 100% since Volunteers were asked to "mark all that apply."

G4c: If you did not report your experience with robbery, please your reason(s) for not reporting.

		PCV Responses	% Reason Not Rptd	Total PCVs Responding
$NoRpRobb	I did not think the PC could help	1	100%	
	I believed it could result in changing sites			
	I felt it was too minor or common to report			
	Concerns of a possible breach in confidentiality			
	Reporting might result in disciplinary action against me			
	It might hurt my relationship with the community			
	Other			
	Total			1

*Percents may total to more than 100% since Volunteers were asked to "mark all that apply."

G4d: If you did not report your experience with physical assault, please your reason(s) for not reporting.

		PCV Responses	% Reason Not Rptd	Total PCVs Responding
$NoRpPhAs	I did not think the PC could help	4	80%	
	I felt it was too minor or common to report	4	80%	
	It might hurt my relationship with the community	1	20%	
	Other	1	20%	
	I believed it could result in changing sites			
	Concerns of a possible breach in confidentiality			
	Reporting might result in disciplinary action against me			
	Total			5

*Percents may total to more than 100% since Volunteers were asked to "mark all that apply."

G4: If you did not report your experience with aggravated assault, please your reason(s) for not reporting.

		PCV Responses	% Reason Not Rptd	Total PCVs Responding
$NoRpAgAs	I did not think the PC could help	1	100%	
	Reporting might result in disciplinary action against me	1	100%	
	I believed it could result in changing sites			
	I felt it was too minor or common to report			
	Concerns of a possible breach in confidentiality			
	It might hurt my relationship with the community			
	Other			
	Total			1

*Percents may total to more than 100% since Volunteers were asked to "mark all that apply."

G4e: If you did not report your experience with sexual assault, please your reason(s) for not reporting.

		PCV Responses	% Reason Not Rptd	Total PCVs Responding
$NoRpSxAs	I did not think the PC could help	1	50%	
	It might hurt my relationship with the community	1	50%	
	I believed it could result in changing sites			
	I felt it was too minor or common to report			
	Concerns of a possible breach in confidentiality			
	Reporting might result in disciplinary action against me			
	Other			
	Total			2

*Percents may total to more than 100% since Volunteers were asked to "mark all that apply."

G4f: If you did not report your experience with rape, please your reason(s) for not reporting.

		PCV Responses	% Reason Not Rptd	Total PCVs Responding
$NoRpRape	I did not think the PC could help			
	I believed it could result in changing sites			
	I felt it was too minor or common to report			
	Concerns of a possible breach in confidentiality			
	Reporting might result in disciplinary action against me			
	It might hurt my relationship with the community			
	Other			
	Total			

*Percents may total to more than 100% since Volunteers were asked to "mark all that apply."

H. Volunteers Working in HIV/AIDS

This section reports Volunteers' involvement in HIV/AIDS and their perceived effectiveness of their HIV/AIDS related activities.

H1: Which of the following best describes your involvement in HIV/AIDS activities?

	HIV/AIDS work is my primary assignment.	HIV/AIDS work is part of my secondary activities.	Involved in HIV/AIDS efforts, not primary/secondary work	Not involved in any HIV/AIDS related activities	Total
H1	2%	21%	8%	69%	52

H2: How well has PC training prepared you to undertake your HIV/AIDS activities?

	Not at all	Poorly	Adequately	Well	Very well	NA	Total
H2	19%	50%	6%	6%	12%	6%	16

H3: In working with HC individuals or groups, how would you rate the effectiveness of your specific HIV/AIDS activities? (Including the "Don't Know" responses)

	Seldom effective	Sometimes effective	Often effective	Almost always effective	Don't know	Total
H3	25%	6%	44%		25%	16

H3: In working with HC individuals or groups, how would you rate the effectiveness of your specific HIV/AIDS activities? (Excluding the "Don't Know" responses)

	Seldom effective	Sometimes effective	Often effective	Almost always effective	Total
H3	33%	8%	58%		12

I. Your Life in the Peace Corps

This section reports on Volunteers' descriptions of and adjustments to their living conditions, including stress factors and how Volunteers cope with stress.

I1: Have you lived with a host country individual or family?

	Never lived with a host country individual or family	Yes, I lived with a host country individual or family only	Yes, in my community (not during PST).	Yes, both during PST and later in my community.	Total
I1				100%	51

I2: How often do you interact with HCNs in community/family social events?

	Daily	Several times a week	Weekly	Several times a month	Monthly	Less than once a month	Total
I2	44%	19%	17%	10%	8%	2%	52

I3: How well can you communicate in the language used by most people in your community?

	Not at all	Poorly	Adequately	Well	Very well	Total
I3	2%	19%	25%	27%	27%	52

I4: Do you have the following at your worksite?

	Never	Sometimes or more often	Total
Electricity	2%	98%	50
Running water	22%	78%	50

I4: Do you have the following at your residence?

	Never	Sometimes or more often	Total
Electricity		100%	49
Running water	16%	84%	49

I5: How well do your PC experiences match the expectations you had before you became a Volunteer?

	Not at all	Minimally	Moderately	Considerably	Exceptionally	Total
I5	4%	25%	38%	27%	6%	52

I7: To what extent do the following create stress and/or emotional health issues for you?

	Not at all stressful 1	2	3	4	Exceptionally stressful 5	NA	Total
Cultural issues	16%	18%	32%	22%	10%	2%	50
Dealing with violence in country (e.g., civil unrest, domestic violence, corporal punishment)	50%	24%	16%	2%		8%	50
Health/medical problems	24%	33%	25%	10%	6%	2%	51
Issues including family, friends, loved ones in U.S.	28%	32%	24%	12%	2%	2%	50
Isolation/loneliness	12%	29%	24%	29%	4%	2%	51
Local language	20%	24%	28%	20%	6%	2%	50
Primary assignment	12%	14%	29%	22%	22%	2%	51
Romantic relationships in-country	55%	14%	2%	4%	4%	22%	51
Interactions with other Volunteers	42%	36%	10%	8%	2%	2%	50
Interactions with PC Staff	22%	25%	16%	16%	20%	2%	51
Safety and security	43%	37%	10%	6%	2%	2%	51
Other: Please specify below		20%		20%		60%	5

I8: Please mark all of the typical ways in which you cope with stress.

		PCV Responses	% Using This Stress Reducer	Total PCVs Responding
$I8LessStress	Talk with PCVs outside my community	42	82%	
	Pursue personal hobbies	39	76%	
	Talk with friends and family in US	38	75%	
	Leave the community for a time	36	71%	
	Get involved in other projects	27	53%	
	Talk with PCVs in my community	26	51%	
	Do sports	23	45%	
	Talk with co-workers or friends (not PCVs)	18	35%	
	Talk with my host family	15	29%	
	Pray	12	24%	
	Meditate	11	22%	
	Talk with PC in-country staff	9	18%	
	Do other activity (specify)	8	16%	
	Talk with Office of Special Services staff	2	4%	
	Total			51

*Percents total to more than 100% since Volunteers were asked to "mark all that apply."

I8: Others I talk with to reduce stress

	Percent	Number
I8.OTHRS.TEXT	Open-ended results. Not responsive to request.	
Total	100%	53

I8: Other activities to reduce stress

	Percent	Number
I8.OTHRACT.TEXT2 Open-ended results. Not responsive to request.		
Total	100%	53

I8: When asked about ways of coping with stress, Volunteers
who answered "No stress"

	No	Yes, I have no stress	Total
I8.NOSTRESS	100%		53

J. Overall Assessment of Peace Corps Service

This section reports Volunteers' level of satisfaction with their Peace Corps service and their expectations about completing their service.

J1a: How personally rewarding do you find your overall Peace Corps service?

	Not at all	Minimally	Moderately	Considerably	Exceptionally	Total
J1A		8%	21%	46%	25%	52

J1a: How personally rewarding do you find your overall Peace Corps service?
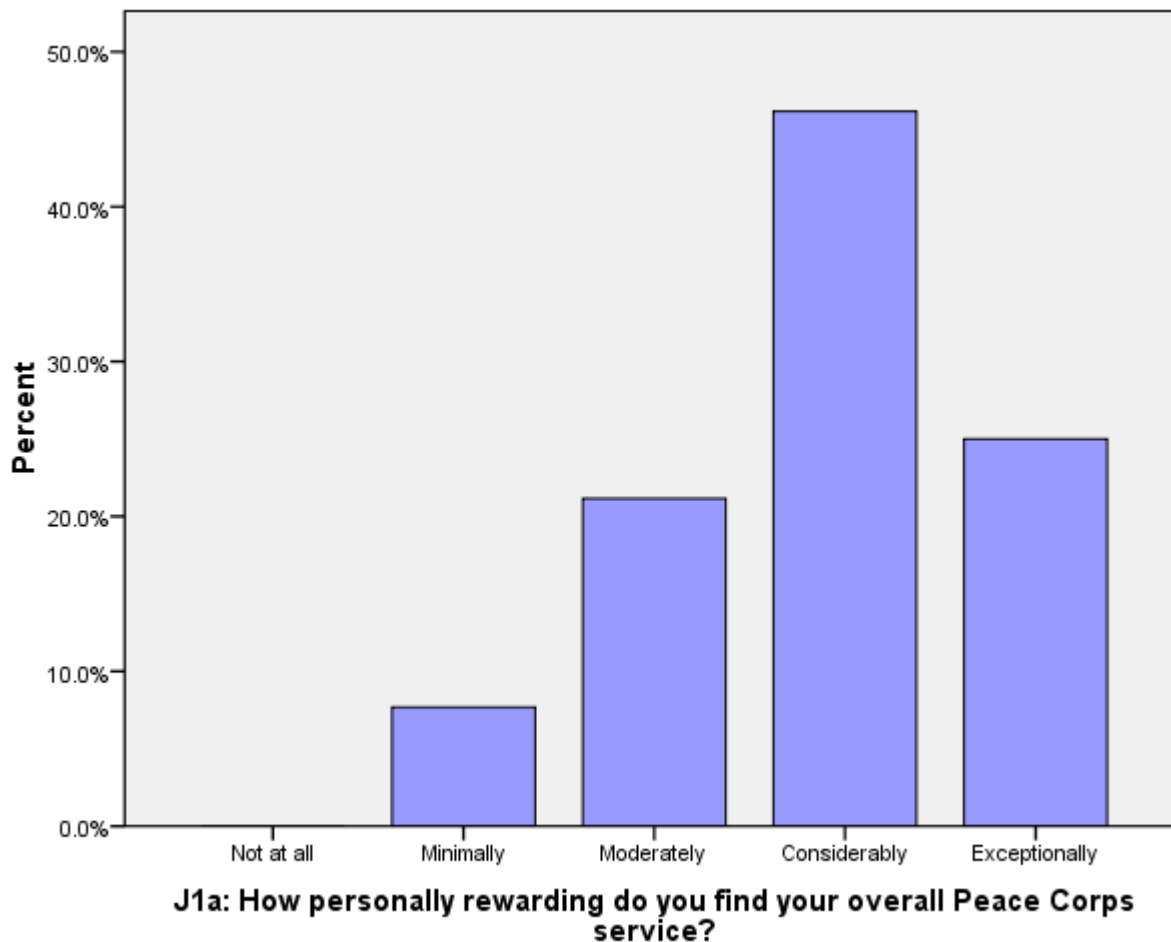
J1b: How personally rewarding do you find your community involvement?

	Not at all	Minimally	Moderately	Considerably	Exceptionally	Total
J1B	2%	12%	23%	42%	21%	52
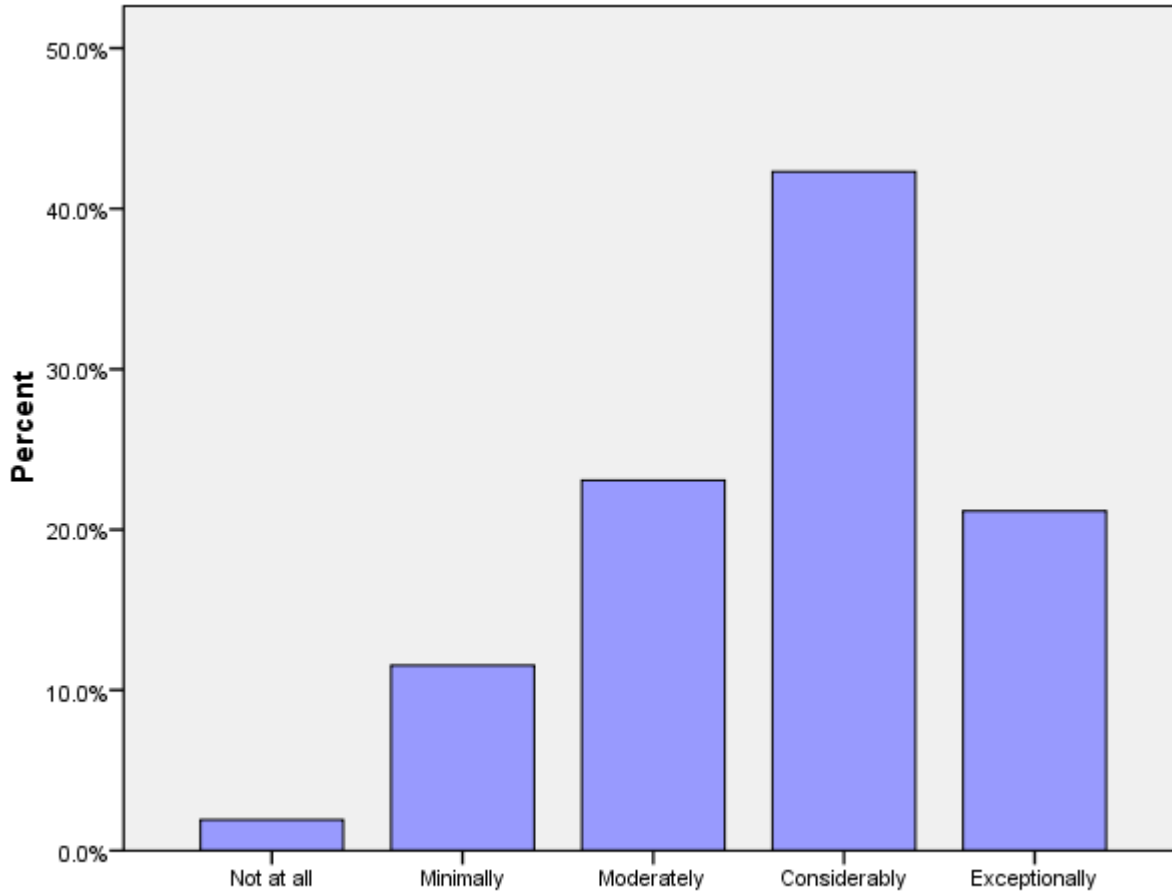
J1b: How personally rewarding do you find your community involvement?

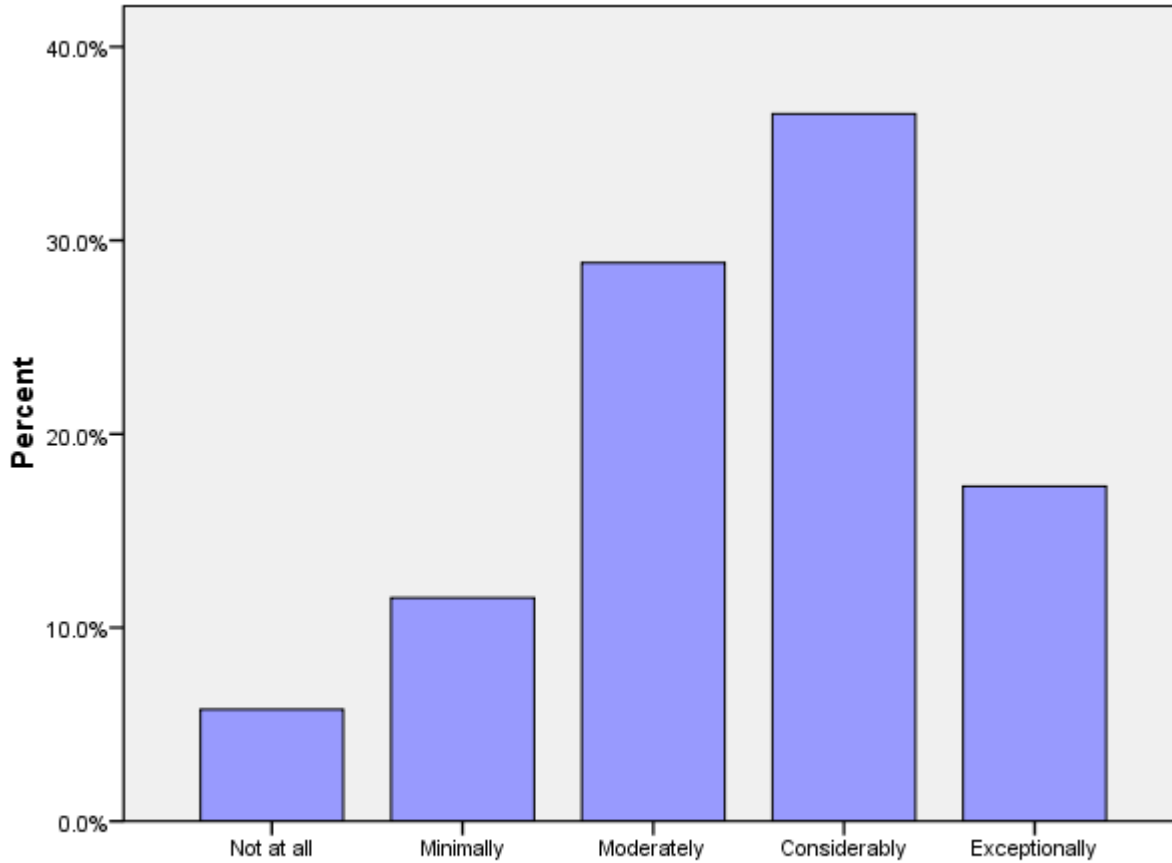**J1c: How personally rewarding do you find your experience with other Volunteers?**

	Not at all	Minimally	Moderately	Considerably	Exceptionally	Total
J1C		10%	21%	42%	27%	52
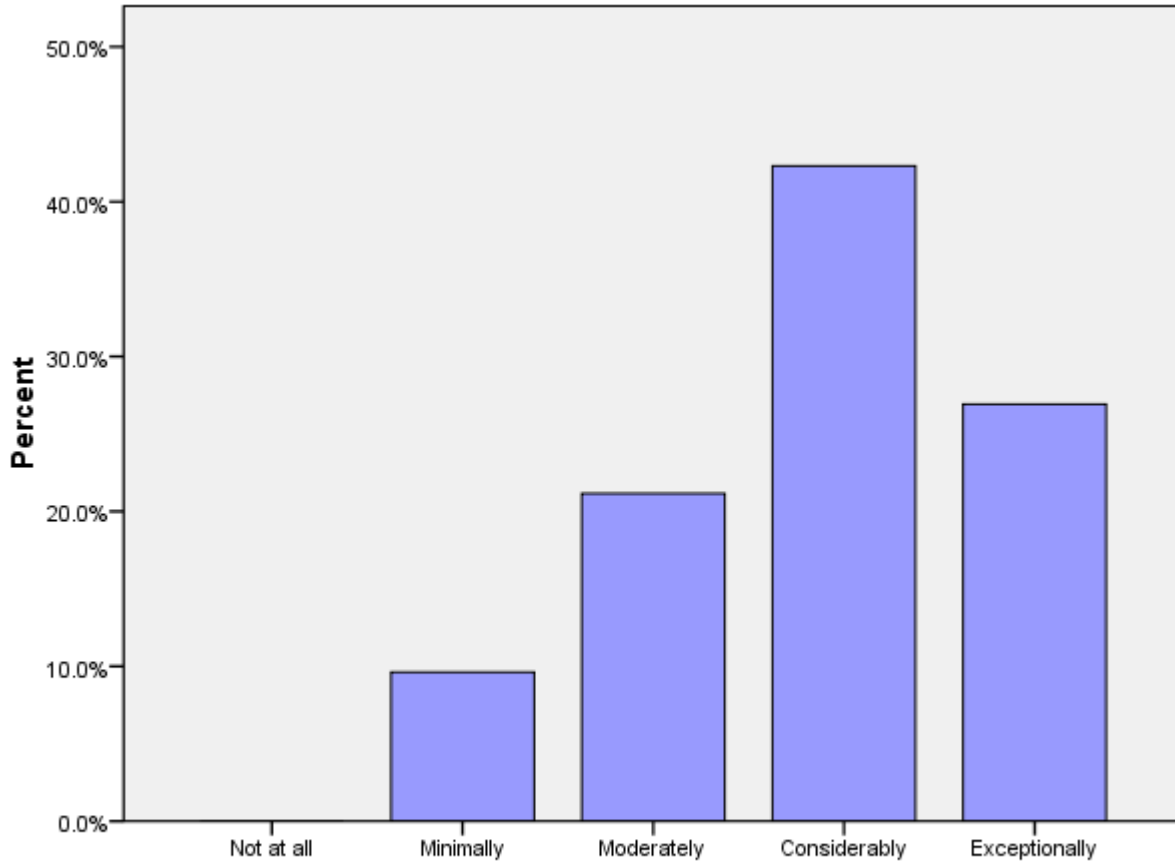
J1c: How personally rewarding do you find your experience with other Volunteers?

J1d: How personally rewarding do you find your work with counterparts/community partners?

	Not at all	Minimally	Moderately	Considerably	Exceptionally	Total
J1D	6%	12%	29%	37%	17%	52

J1d: How personally rewarding do you find your work with counterparts/community partners?

J1e: How personally rewarding do you find your experience with other HCNs?

	Not at all	Minimally	Moderately	Considerably	Exceptionally	Total
J1E	4%	10%	29%	35%	23%	52

J1e: How personally rewarding do you find your experience with other HCNs?
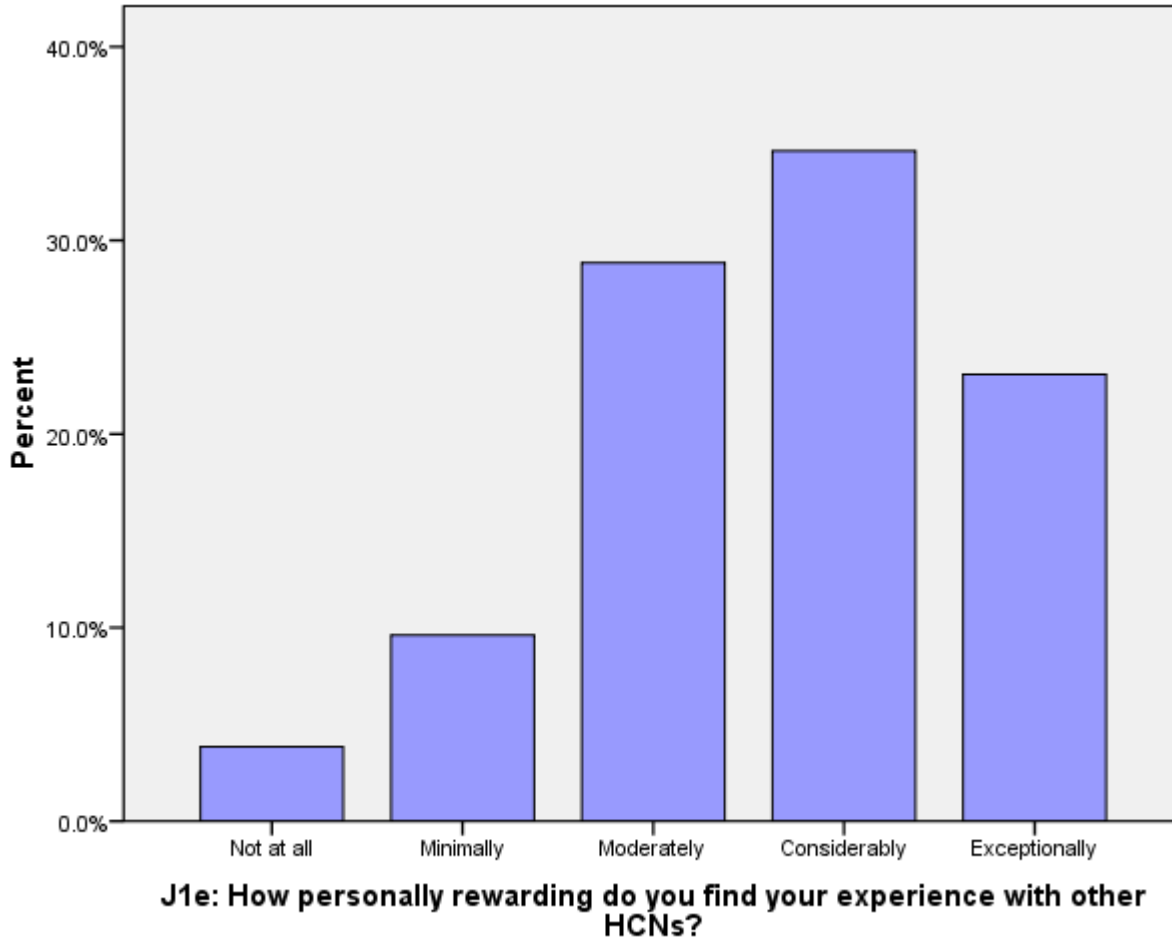
J2a (PCVs at post 9 months+ months): Please rate how well you think you achieved Goal 1.

	Not at all	Minimally	Moderately	Considerably	Exceptionally	Total
J2A	4%	23%	33%	29%	12%	52
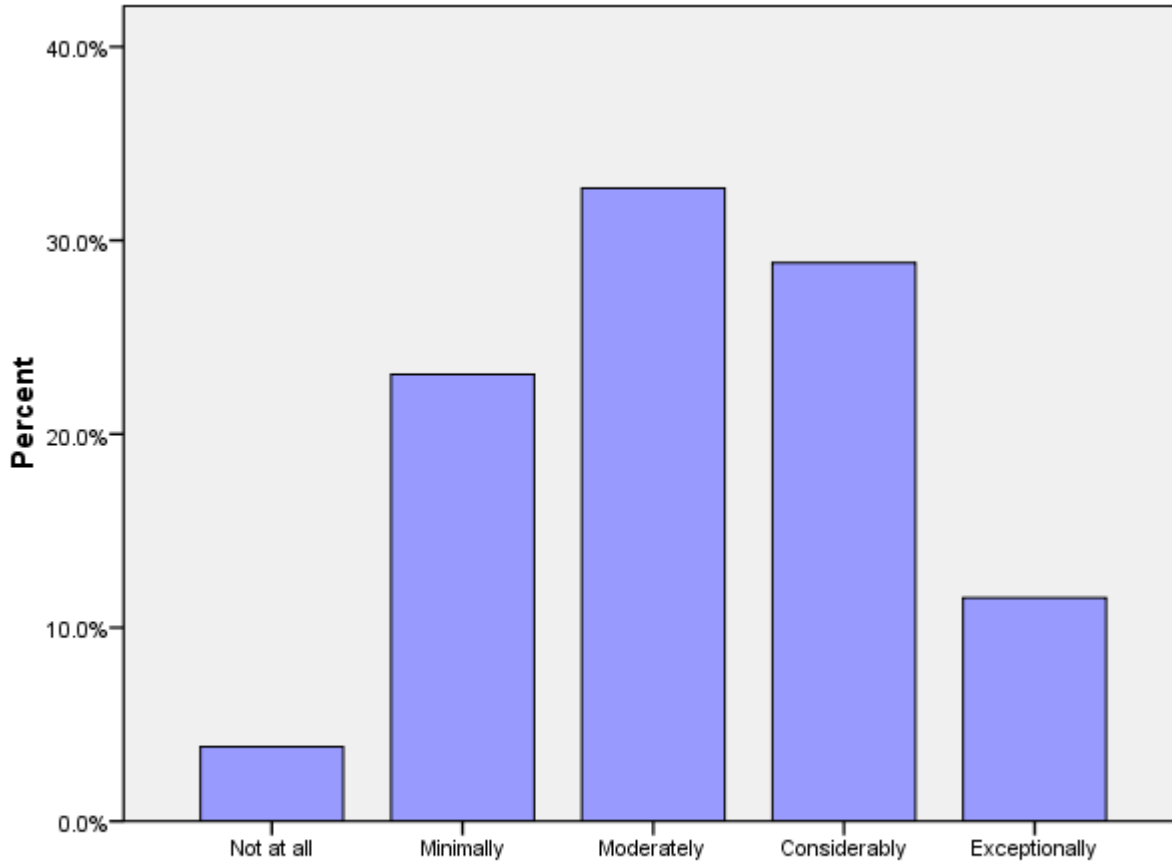
J2a (PCVs at post 9 months+ months): Rate how well you think you achieved Goal 1.

J2b: (PCVs at post 9 months+ months): Please rate how well you think you achieved Goal 2.
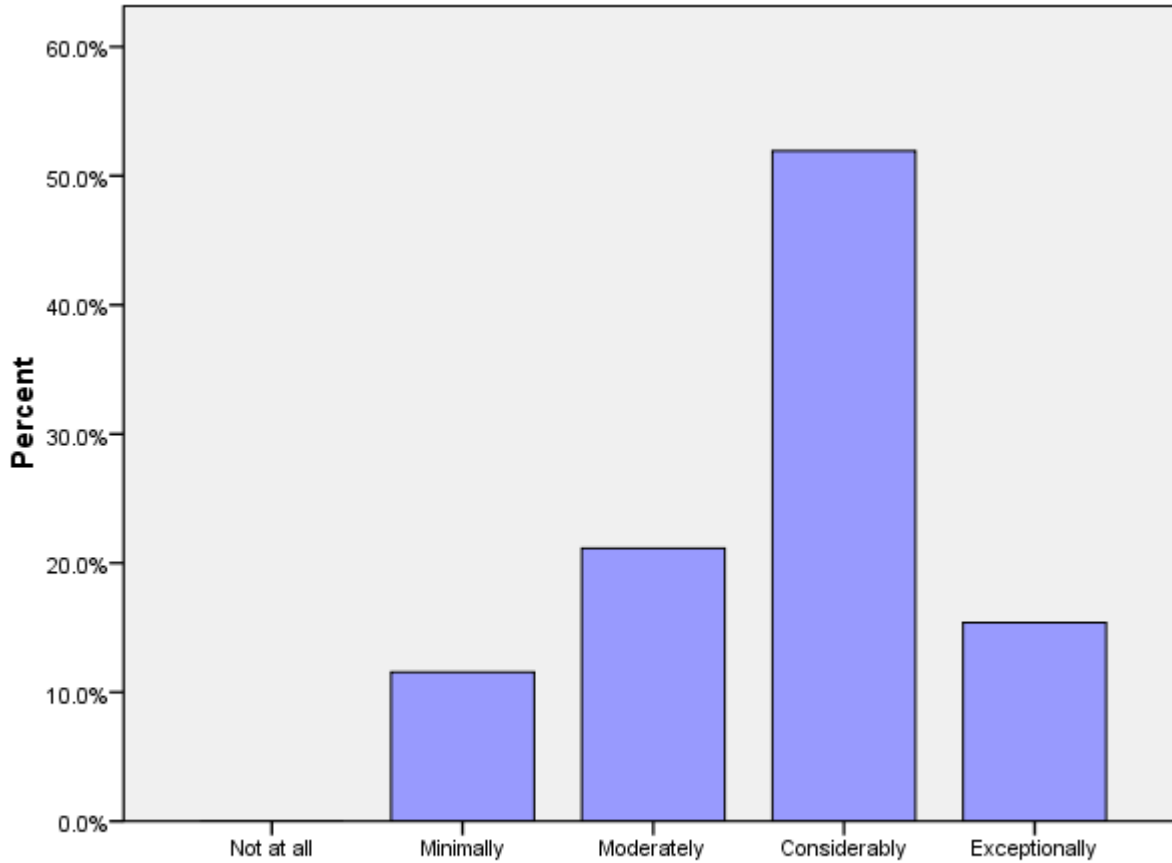
	Not at all	Minimally	Moderately	Considerably	Exceptionally	Total
J2B	2%	8%	12%	48%	31%	52
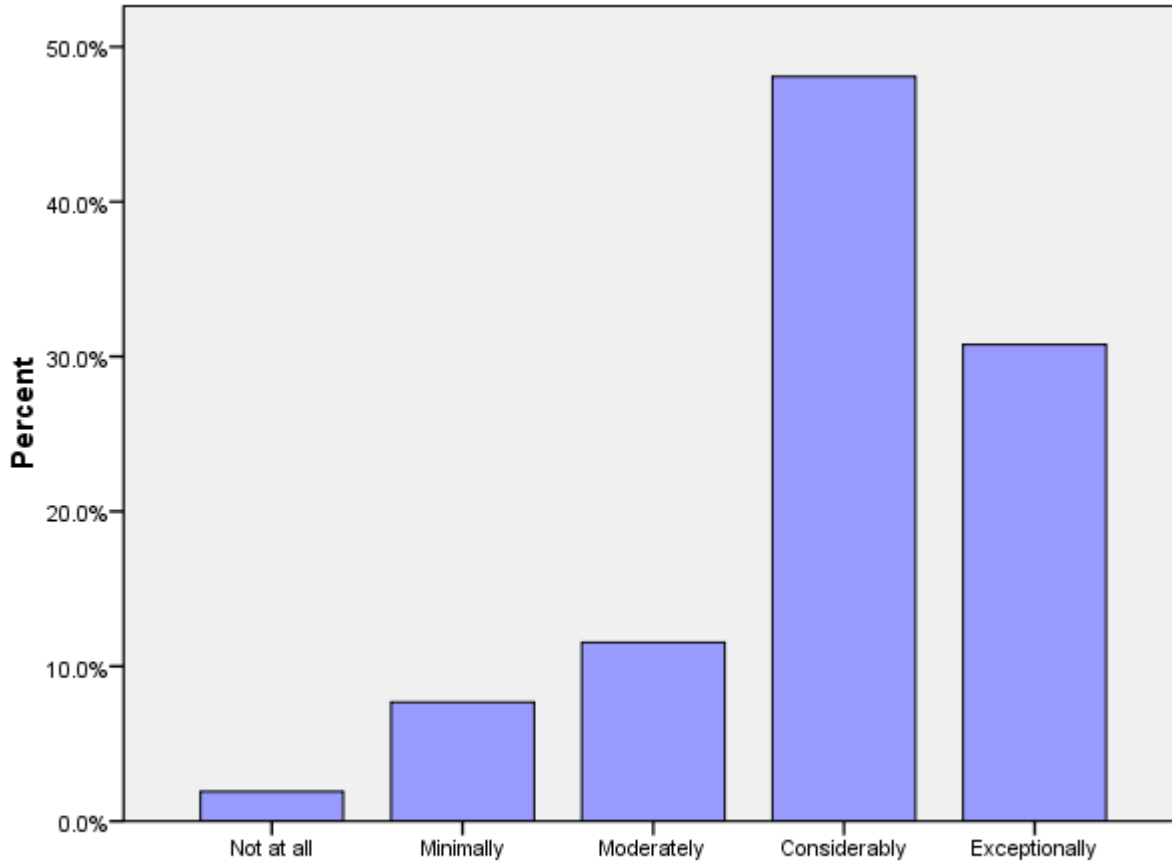
J2b (PCVs at post 9 months+ months): Rate how well you think you achieved Goal 2.

J2c (PCVs at post 9 months+ months): Please rate how well you think you achieved Goal 3.

	Not at all	Minimally	Moderately	Considerably	Exceptionally	Total
J2C		12%	21%	52%	15%	52

J2c (PCVs at post 9 months+ months): Please rate how well you think you achieved Goal 3.

J3: Today, would you make the same decision to join the Peace Corps?

	No	Not likely	Possibly	Probably	Definitely	Total
J3		8%	17%	17%	58%	52

J4: Would you recommend Peace Corps service to others you think are qualified?

	No	Not likely	Possibly	Probably	Definitely	Total
J4	2%	4%	12%	27%	56%	52

J5: Do you intend to complete your Peace Corps service?

	No	Not sure	Yes	Might extend	Total
J5	4%	4%	87%	6%	52

J6: Would your host country benefit most if the Peace Corps program was---?

	Discontinued	Reduced	Refocused/redesigned	Maintained as is	Expanded	Total
J6	12%	10%	60%	10%	10%	52

K. Activities After Peace Corps Service

This section reports on Volunteers' plans for after they have completed their Peace Corps Service.

K1a: What are your plans after your Peace Corps service? Work in government.

Government			
In the U.S.	In your host country	In another country	N
92%	17%	33%	12

* Percent of cases was used. Percentages will be greater than 100 since

Volunteers were asked to select all that applied.

K1b: What are your plans after your Peace Corps service? Work in the private sector.

Private Sector			
In the U.S.	In your host country	In another country	N
86%	0%	29%	7

* Percent of cases was used. Percentages will be greater than 100 since

Volunteers were asked to select all that applied.

K1c: What are your plans after your Peace Corps service? Work for an NGO.

NGO			
In the U.S.	In your host country	In another country	N
50%	0%	50%	6

* Percent of cases was used. Percentages will be greater than 100 since

Volunteers were asked to select all that applied.

K1d: What are your plans after your Peace Corps service? Work for PC Response.

Peace Corps Response			
In the U.S.	In your host country	In another country	N
100%	50%	50%	4

* Percent of cases was used. Percentages will be greater than 100 since Volunteers were asked to select all that applied.

K1e: What are your plans after your Peace Corps service? Continue to participate in volunteer activities.

Volunteer Activities			
In the U.S.	In your host country	In another country	N
100%	25%	33%	12

* Percent of cases was used. Percentages will be greater than 100 since Volunteers were asked to select all that applied.

K1f: What are your plans after your Peace Corps service? Graduate school/academic credentialing.

Graduate School			
In the U.S.	In your host country	In another country	N
75%	0%	25%	12

* Percent of cases was used. Percentages will be greater than 100 since Volunteers were asked to select all that applied.

K1g: What are your plans after your Peace Corps service? Travel.

Travel			
In the U.S.	In your host country	In another country	N
70%	0%	50%	10

* Percent of cases was used. Percentages will be greater than 100 since Volunteers were asked to select all that applied.

K1h: What are your plans after your Peace Corps service? Other.

Other			
In the U.S.	In your host country	In another country	N
100%	50%	50%	2

* Percent of cases was used. Percentages will be greater than 100 since Volunteers were asked to select all that
applied.

**K2:How prepared do you feel to share your Peace Corps experience and knowledge of your host
country with others in the United States when you return?**

	Not at all	Minimally	Moderately	Considerably	Total
How prepared do you feel to share your Peace Corps experience and knowledge of your host country with others in the United States when you return?	0%	3%	24%	72%	29

K3: How well do you feel Peace Corps has prepared you for life in the U. S. after you return?

	Not at all	Minimally	Moderately	Considerably	Exceptionally	Total
How well do you feel Peace Corps has prepared you for life in the U. S. after your return?	0%	10%	38%	34%	17%	29

**K6: Have your life/career goals changed because of your Peace
Corps service?**

	No	Yes	Total
Have your life/career goals changed because of your Peace Corps service?	50%	50%	24

2009 Annual Volunteer Survey: Armenia

K7: How well informed are you about the following opportunities for returned Volunteers:

	Not informed	Somewhat informed	Well informed	N
Peace Corps Response	26%	44%	30%	27
Peace Corps' Fellows/USA program	4%	39%	57%	28
Noncompetitive eligibility	0%	26%	74%	27
RPCV Career Center in Washington, D.C.	25%	46%	29%	28
Returned Volunteer Services	11%	59%	30%	27

K8: How did you first learn about the Fellows/USA program?

Learn about Fellows/USA program	Word of mouth	42%	
	PC Website	35%	
	From staff in the host country's PC office	35%	
	At COS Conference	19%	
	At post's information resource center	12%	
	From a recruiter	8%	
	At IST	8%	
	Mid-service mailing from PC	4%	
	Other	4%	
	Hotline	0%	
	At PST	0%	
	University website	0%	
	N		26

* Percent of cases was used. Percentages will be greater than 100 since Volunteers were asked
to select all that applied.

K9: Which of the following resources do you think will be helpful as you exit

Peace Corps service?

K9 Resources			
	RPCV Handbook	39%	
	Career Resource Manual	36%	
	List of RPCVs willing to talk to me about their careers	36%	
	Electronic newsletter with job postings and career advice	36%	
	Access to free job bulletins	36%	
	Applying to federal government with RPCV noncompetitive eligibility	32%	
	NOT SURE	25%	
	Guide to speaking about my PC service to others (third goal)	21%	
	RPCV job search webinars	21%	
	RPCV career conferences	18%	
	Other	14%	
	Connection with RPCVs through a mentoring program	11%	
	Self-assessment software (SIGI 3)	4%	
	N		28

* Percent of cases was used. Percentages will be greater than 100 since Volunteers were asked to select all that applied.

K10: Which of the following third goal (helping promote a better understanding of peoples on the part of Americans) activities do you plan to do when you return to the U. S.?

K10 Third Goal	Continue with volunteerism and service learning	71%	
	Speak to a group of adults about my experience	61%	
	Speak to school age children about my experience	57%	
	Join a RPCV group	50%	
	Write stories from my PC service on my own	50%	
	Participate in PC Week	39%	
	NOT SURE	18%	
	Obtain and use PC third goal resources	11%	
	Write stories from my PC service in conjunction with CWWS	4%	
	Other	0%	
	N		28

* Percent of cases was used. Percentages will be greater than 100 since Volunteers were asked to select all that applied.