1.0 Purpose

The purpose of this Manual Section is to describe the management of the information technology (IT) function at the Peace Corps.

2.0 Authorities


3.0 Policy

It is the policy of the Peace Corps to provide global IT services and solutions in collaboration with staff, Volunteers, and agency partners under the leadership of the Office of the Chief Information Officer (OCIO) to permit the Peace Corps to achieve its mission and strategic goals.
4.0 Roles and Responsibilities

4.1 Chief Information Officer (CIO)

4.1.1 CIO Responsibilities

The CIO is responsible for:

(a) Providing advice and other assistance to the Peace Corps Director and other senior management personnel to ensure that information technology is acquired and information resources are managed in a manner that implements the policies, procedures, and the priorities established by the Peace Corps Director.

(b) Developing, maintaining, and facilitating the implementation of sound, secure, and integrated enterprise architecture.

(c) Promoting the effective, efficient, and compliant design and operation of all agency major information resources management processes, including improvements to business processes.

4.1.2 CIO Primary Duties

The CIO’s primary duty is information resource management. This includes:

(a) Monitoring the performance of all Peace Corps information technology programs and systems.

(b) Evaluating the performance of the IT programs on the basis of the applicable performance measurements, and advising the Peace Corps Director regarding whether to continue, modify, or terminate a program or project.

(c) Annually assessing the requirements established for Peace Corps personnel regarding knowledge and skill in information resources management; assessing that established requirements are adequate for facilitating the achievement of the performance goals established for Peace Corps information technology programs and systems. Knowledge and skill requirements for personnel include executive Peace Corps positions, management positions, and personnel.

(d) Developing strategies and specific plans for hiring, training, and professional development; and, reporting to the Peace Corps Director on the progress made in improving Peace Corps information technology programs and systems management capability.
4.1.3 CIO Oversight and Implementation Duties

The CIO is also responsible for the oversight and implementation of the following:

(a) The implementation of budget-linked capital planning and performance-based management of IT systems throughout the agency.

(b) IT security standards, practices, and compliance.

(c) The development and implementation of IT policy and strategy through the agency’s Technology Advisory Board.

(d) Alignment of IT investments with agency strategic plan and goals through a coherent and robust framework of IT strategic plans, practices and improvement efforts of the architecture reference models.

(e) Effective infrastructure framework, computing operations, and support of the agency’s global network, telecommunications, hardware, and applications.

(f) Appropriate software applications with the functionality and information integration across the agency.

(g) Customers’ ability to use IT hardware and software in furtherance of their missions through effective user training and documentation.

4.2 Chief Information Officer and Chief Financial Officer Joint Responsibilities

The CIO and Chief Financial Officer are jointly accountable to the Director for establishing policies and procedures to ensure that:

(a) Peace Corps accounting, financial, and asset management, and other information systems are designed, developed, maintained, and used effectively to provide financial or program performance data for internal and external reporting.

(b) Financial and related program performance data of IT expenditures are provided on a reliable, consistent, and timely basis to executive agency financial management systems.

(c) Financial statements support assessments and revisions of agency mission-related processes and administrative processes, as well as the performance measurement of the performance of agency information systems investments.

4.3 The Technology Advisory Board

The Technology Advisory Board (TAB) is chartered by the Senior Policy Committee and charged with the responsibility of making agency-wide IT recommendations to the Director for approval to ensure that:

(a) The Peace Corps makes sound financial and resources decisions regarding IT related policies and programs/projects to support and enable Agency operations.
(b) Policies and programs/projects undertaken align with the Peace Corps IT strategic plan.

The TAB is facilitated and managed by the CIO and OCIO staff. The OCIO ensures that:

(a) Approved IT related policies and the IT resource allocations are securely implemented.

(b) Appropriate oversight is provided to ensure IT related policy and program/project success.

(c) Peace Corps IT strategic plan is achieved, given available resources.

5.0 Effective Date

The effective date of this Manual Section is the date of issuance.