



Prescription Medication FAQ

1. Where do I find my prescription card?

→ There are **two** health benefits cards for prescription benefits:

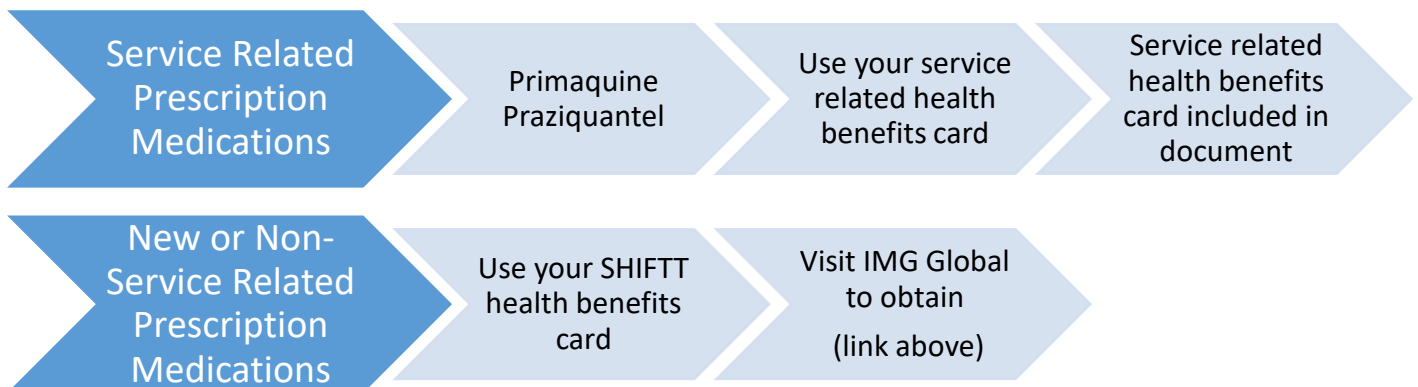
The first is your service-related Health Benefits Card. This will provide coverage for Primaquine, Praziquantel and any other service related medication for which you did not receive a 30 day supply at COS and still have not received them.

If you do not have a copy of this card, please use the card attached at the end of this document. If you encounter difficulty using this card, please contact the Peace Corps Post Service Unit via email: psu@peacecorps.gov.

→ The second is your SHIFTT (Short Term Insurance for Transition and Travel). This provides coverage for prescription medications i.e. refills for previously prescribed and newly prescribed medications and for health conditions that are not service-related.

You may visit [IMG Global](#) to obtain a copy of your SHIFTT health benefits card.

2. Which card do I use for prescription benefits?



3. Who is my prescription administrator?

Universal Rx is your prescription drug plan administrator.

4. Where can I receive my prescription medications?

The Universal Rx network of pharmacies includes over 60,000 pharmacy locations nationwide. To find a participating pharmacy, [click here](#) or call 1-855-731-9442 for assistance. Universal Rx top 10 participating in-network pharmacies are: ALBERTSONS; COSTCO; CVS; KROGER COMPANY & AFFILIATED CHAINS; MEIJER; PUBLIX; RITE AID; SAFEWAY; WALGREENS; and WALMART.

5. Are my prescriptions medications free?

Both Primaquine and Praziquantel are covered by Peace Corps at 100% of the cost. Your service-related Health Benefits Card (at end of this document) contains all of the information your pharmacist needs. Present your card to have your prescriptions filled at any one of the network pharmacies in your area or share the information on it with the pharmacist. If you experience problems in filling these prescriptions, you or your pharmacist can call the pharmacy helpdesk at 1-800-800-7364 or IMG directly at 1-855-731-9442 for assistance.

6. How do I obtain Primaquine and/or Praziquantel?

If you worked in a country or region where malaria and/or schistosomiasis were present, AND have not yet secured your Primaquine and/or Praziquantel prescription(s), please call the Post Services Unit at 1-202-692-1540 and select Option 2 to address your prescription needs. Please make sure you have the following information readily available and include in your voicemail or conversation with staff:

- Your current phone number, email address, and mailing address.
- Current weight
- Date of last menstrual period (women)
- Please indicate if you prefer that Peace Corps send the medication(s) to your home or to a preferred pharmacy.
- If you have a preferred pharmacy, please send the name, address, and phone.
- Registration is required with our mail order partner, Envision. Enroll through their online portal www.envisionpharmacies.com/mail and provide the following information from your Health Benefit Card if you have
 - Member ID #: Your Volunteer ID#
 - Member Group # : **99992810**
 - Processing Control Number [PCN]: **PDM**.
 - URX BIN Number [BIN]: **610020**.

A member of our clinical staff will review your request and may contact you if additional health information is needed to ensure medication safety. After they submit your prescription to your pharmacy option (preferred or mail order), you will be notified via email. Further prescription questions, i.e. when they are ready or will be delivered should be directed to the pharmacy.

7. My pharmacy does not have my medication (Praziquantel and Primaquine) in stock, what do I do?

Most pharmacies within the United States do not carry Praziquantel/Biltricide® (used to treat schistosomiasis) and/or Primaquine Phosphate (used as an anti-malarial medication) in stock because they are not common conditions here in the United States. If your preferred pharmacy notifies you that they cannot fill your prescription for Primaquine or Praziquantel, contact us as directed in #6.

8. What else can you tell me about Praziquantel and Primaquine?

Praziquantel is a medication used to treat schistosomiasis (and infection with a type of worm that lives in the bloodstream). It is a class of medication called anthelmintic which works by killing the worms. Though advised to begin immediately following normal COS processes, it is important to take it if you lived in or had freshwater exposure in an endemic area. Once received, please begin taking the medication as prescribed. For information on how to take the medication, please refer to the specific *Praziquantel Medication Information Sheet* located on LearningSpace: [Praziquantel Information Sheet](#)

Primaquine is given to prevent latent malaria caused by two subtypes. Primaquine treatment starts after you complete your standing malaria prophylaxis. However, if there is an immediate delay in obtaining Primaquine, you can begin taking Primaquine as prescribed as soon as you receive the medication. Peace Corps has consulted with the US CDC and they concur with our guidance. Delaying Primaquine does not decrease the protection against developing vivax or ovale malaria nor does it increase your risk for infection. If you develop symptoms after stopping your principal prophylaxis and before taking your Primaquine however, please inform Peace Corps Post Service Unit and contact your primary care provider. For information on how to take your medication, please refer to the specific *Primaquine Medication Information Sheet* located on LearningSpace: [Primaquine Information Sheet](#)

9. What information does the pharmacist need to fill my prescription?

Your health benefits card includes special codes, such as **Rx PCN (PDM) & Rx BIN numbers (610020)**, which allows a pharmacist to complete your transaction. Without these codes, a prescription cannot be filled.

10. Do I need my member ID and group #?

Your health benefits card includes a member ID number, which is your volunteer ID number and group number which is **Rx Group #99992810** for Returned Volunteers. Both of these numbers help the pharmacy find your prescription information in their systems.

Service Related Health Benefits Card:

Cut on dotted line, fold in half, and place in your wallet.

<p style="text-align: center;">PEACE CORPS-AUTHORIZED HEALTH BENEFITS CARD</p> <p style="text-align: center;">For payment, member must present a valid PC-127C or PC-209B authorization with this card.</p> <p>Member: _____</p> <p>Peace Corps Member ID #: _____ <small>Volunteer - fill in Peace Corps Member ID # with your Volunteer ID #</small></p> <p>Date Issued: _____</p> <p>IMG administers the Peace Corps Healthcare Plan. The plan uses the First Health PPO Network. 855.731.9442 peacecorps.imglobal.com</p>   	<p>The Peace Corps authorizes coverage for specific services. Review the authorization for details on services authorized.</p> <p>For questions regarding benefits or eligibility, to notify of emergency/non-emergency medical treatment, claim status, or finding an in-network provider, contact IMG:</p> <p>E-mail: PCcare@imglobal.com Phone: 855.731.9442 Collect: 317.927.6825 Website & Live Chat: peacecorps.imglobal.com</p> <p>Submit Medical Claims to IMG: International Medical Group Attn: Peace Corps Care P.O. Box 88506, Indianapolis, IN 46208 Fax: 855.731.9443 Email: PCcare@imglobal.com Electronic Claims Submission #: IMGIN</p> <p>Pharmacy Benefit Information Universal Rx / PDM</p> <p>Pharmacist Helpdesk Ph #: 800.800.7364 Rx BIN: 610020 Rx PCN: PDM Rx Group #: 99992809 (Current Volunteers) Rx Group #: 99992810 (Returned Volunteers)</p>
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