

PEACE CORPS
Office of Inspector General
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FINAL REPORT

Biennial Report on Volunteer Allegations of Misconduct or Mismanagement by Peace Corps Staff

November 2016

SUMMARY

On November 21, 2011, the President signed into law the Kate Puzey Peace Corps Volunteer Protection Act of 2011¹ (Kate Puzey Act), which enhances Volunteer safety and security and the Peace Corps' response to Volunteer victims of sexual assault. In accordance with section 8E(d)(1)(A) of the Peace Corps Act, the Peace Corps Office of Inspector General (OIG) must provide a report compiling complaints and allegations we have received from Volunteers about staff misconduct, mismanagement, and breaches of Volunteer confidentiality, as well as what actions were taken to assure the safety of the Volunteers who made those reports.

This report identifies complaints or allegations received by OIG and made by Volunteers which relate to misconduct by Peace Corps staff between October 1, 2014, and September 30, 2016; whether such complaints or allegations involve breaches of Volunteer confidentiality; and actions taken by OIG subsequent to the complaints or allegations to assure the safety of Volunteers who made such reports.

Summary of Allegations Received

During the two years covered by this report, OIG received approximately 756 complaints from all sources. Of those complaints, 238 originated from Volunteers and were about misconduct, mismanagement, or policy violations by Peace Corps staff. OIG initiated preliminary inquiries into the 238 complaints. Six allegations were converted into investigations. Sixty-one of the allegations received are still under inquiry.

Allegations of mismanagement

were the most common type of complaint received, and during this period were a greater proportion of allegations than during the reporting period for the November 2014 Biennial Report on Volunteer Allegations of Misconduct or Mismanagement by Peace Corps Staff (2014 Biennial Report). While there is no clear definition for either term, "mismanagement" allegations generally involve poor or uninformed performance on the part of an employee, whereas "misconduct" allegations generally involve behavior that violates a law, regulation, policy, or is otherwise unacceptable.

While OIG maintains an online reporting tool located on the OIG webpage of the Peace Corps website that allows complainants to make anonymous allegations, OIG also receives allegations

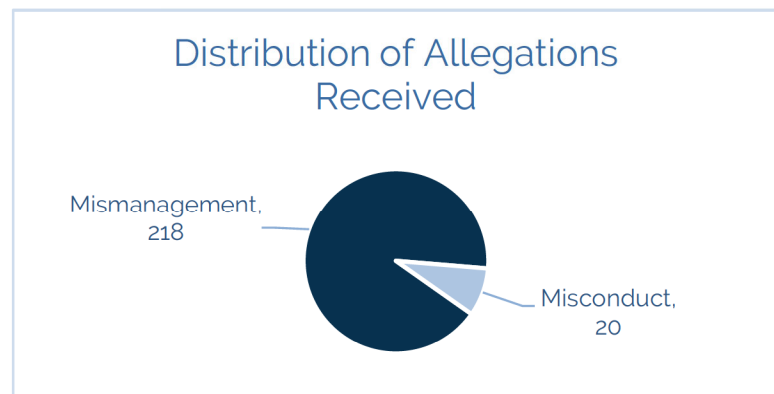


Figure 1. Distribution of allegations received from Volunteers about staff. OIG previously categorized four allegations described in the 2014 Biennial Report as "Policy Violations." As policy violations tend to be a subset of misconduct or mismanagement, those four allegations have been re-categorized as 'mismanagement' for the purposes of this report and will be included in figures about allegations of mismanagement (e.g. total number of complaints of mismanagement).n=238

¹ Kate Puzey Act (Nov. 21, 2011), Pub. L. 112-57, 125 Stat. 736.

or complaints through our dedicated email address, by phone, by post, through direct outreach with Peace Corps Volunteers, and during OIG field work (figure 2). The majority of complaints (54 percent) were received through the dedicated OIG email address. Another 38 percent of complaints were received through the OIG online reporting tool. Together, those methods of submitting complaints and allegations were used by 92 percent of complainants, a proportion that is slightly higher than reported in the 2014 Biennial Report (82 percent). Complaints received from phone calls, non-hotline communications (such as reporting to an evaluator during OIG fieldwork), and through the mail consisted of approximately seven percent of complaints received.

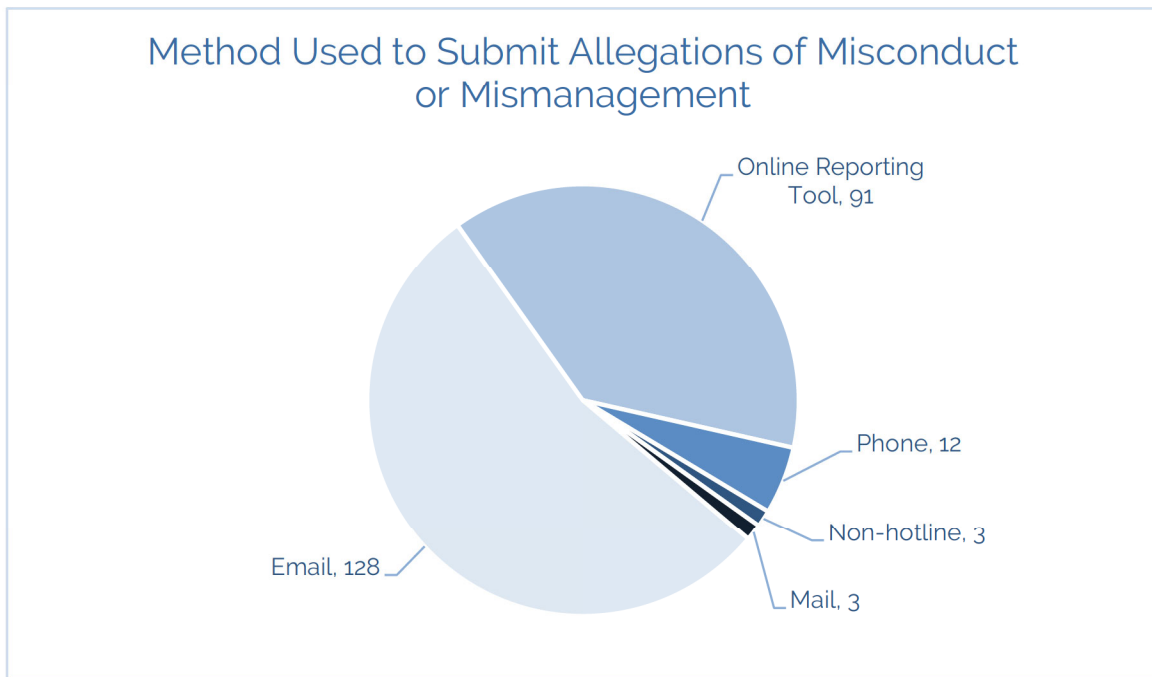


Figure 2. Distribution of complaints by method of submission during the FY 2015–2016 reporting period. "Non-hotline" complaints refers to information received through methods other than those listed above, such as during a routine evaluation. n=238

OIG included in this report all allegations received that originated from Volunteers, trainees, and returned Peace Corps Volunteers (returned Volunteers), regardless of the individual who brought the complaint to the attention of OIG (figure 3). Many complaints were brought to the attention of OIG by Peace Corps staff; family of Volunteers; the general public; and other trainees, Volunteers, and returned Volunteers. However, for the purposes of this report, OIG only tracked the origin of the complaint: a trainee, Volunteer, or returned Volunteer. Notably, the relevant complaints received which originated from returned Volunteers increased from 14 percent of complaints received during the 2014 Biennial Report period to 31 percent during this reporting period. Overall, there has been a 138 percent increase in the number of responsive complaints received during this reporting period as compared to the 2014 Biennial Reporting period.

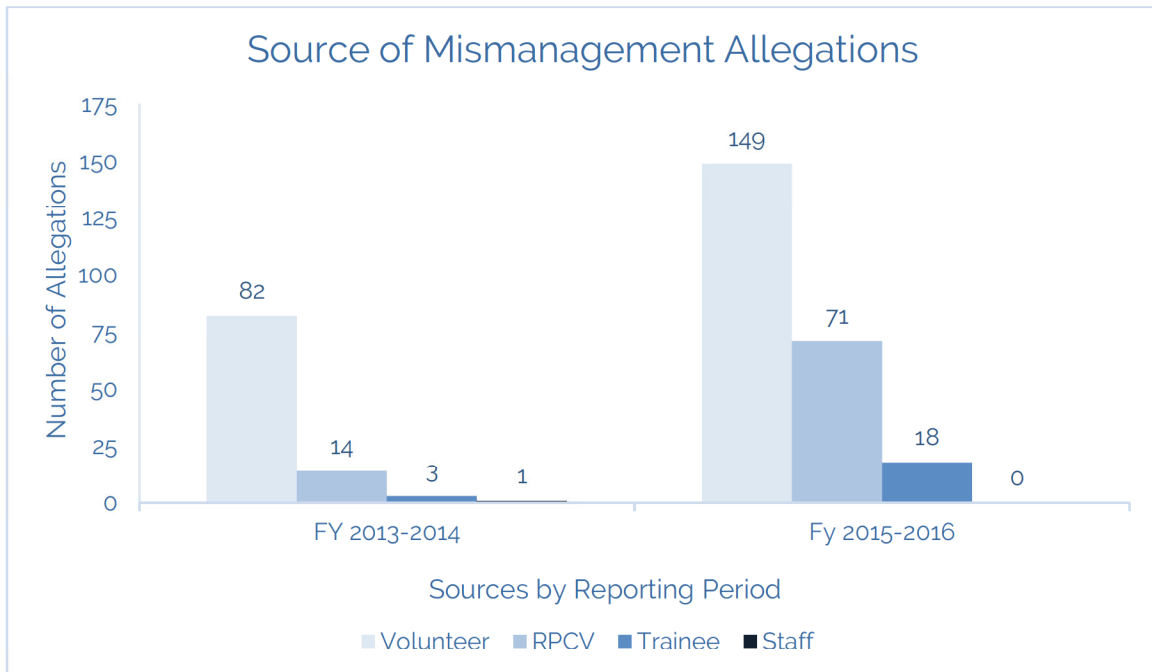


Figure 3: Source of mismanagement allegations for the previous reporting period (FY 2013–2014, n=100) and the current reporting period (FY 2015–2016, n=238). OIG included in this report all allegations received that originated from Volunteers, trainees, and returned Volunteers, regardless of the individual who brought the complaint to the attention of OIG.

Mismanagement Allegations by Subtype

OIG further categorized allegations by subtype (figure 4). The mismanagement allegations received covered a broad spectrum of complaints, the most prevalent of which include complaints about administrative separations from service (49 complaints), housing/safety concerns (29 complaints), health care (35 complaints), general administrative matters (37 complaints), and staff performance (39 complaints). Fifteen complaints alleged the agency mismanaged its response to a sexual assault; however, 20 complaints alleged misconduct or mismanagement by an agency employee in circumstances that arose because of a sexual assault.²

² Not all allegations involving a sexual assault were necessarily related to a mismanaged response to a sexual assault. For example, a Volunteer may have alleged that an employee might improperly disclose information related to a sexual assault in an incident unrelated to the agency response to the sexual assault itself.

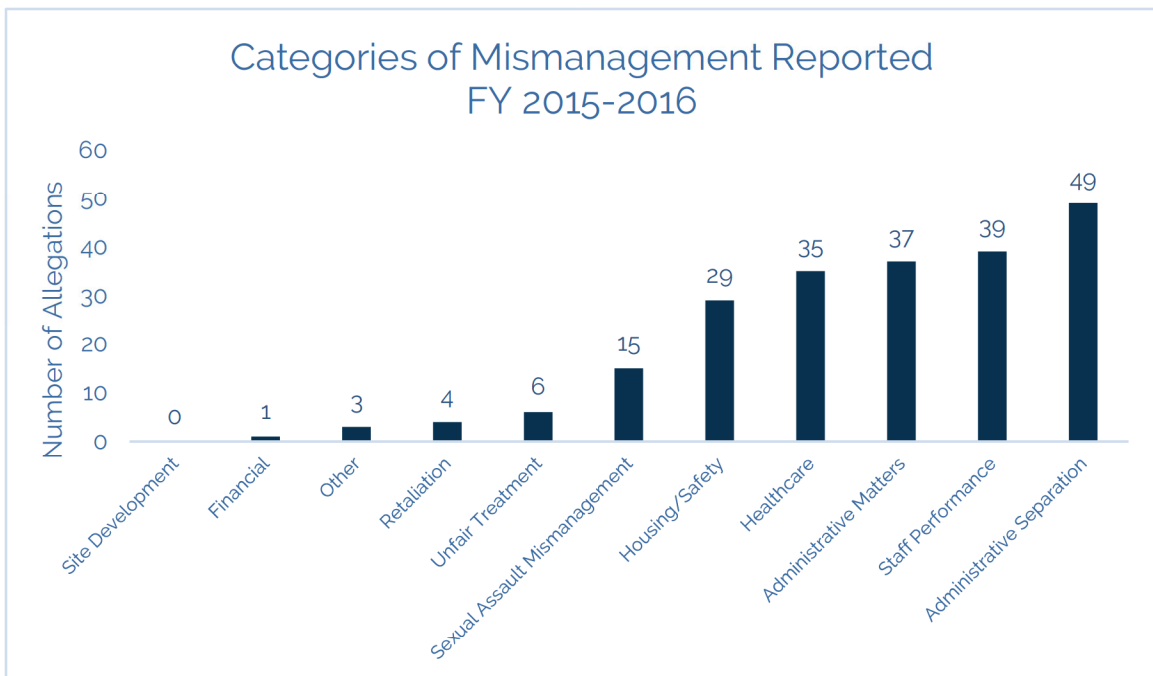
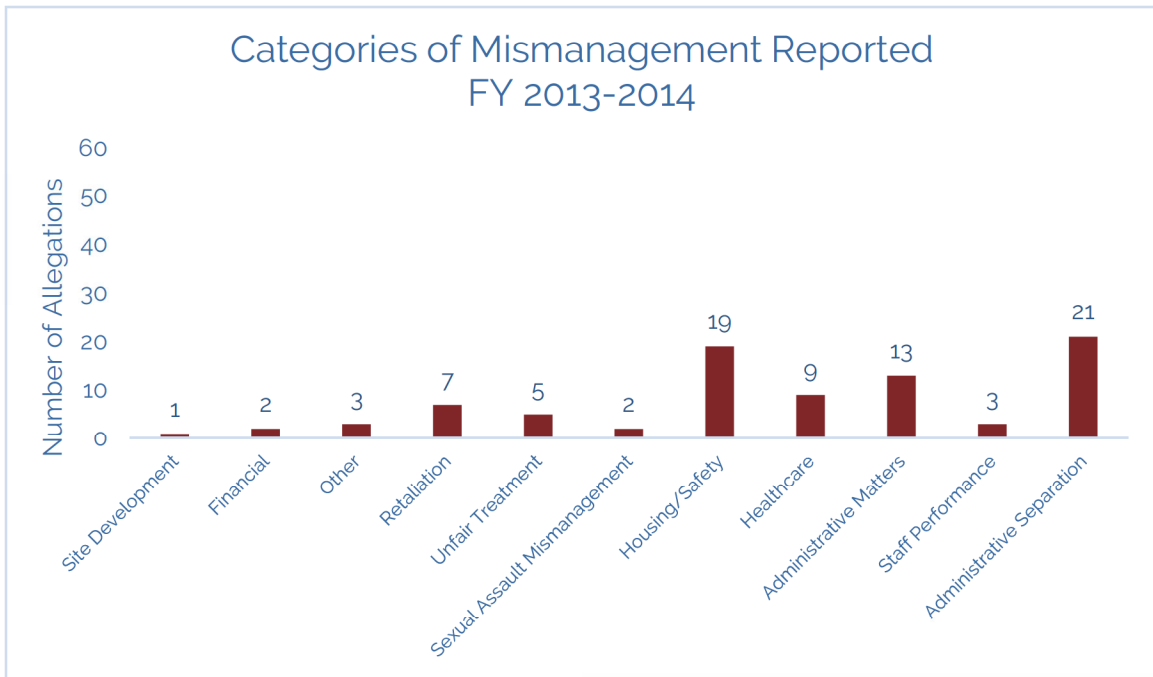


Figure 4. Categories of Mismanagement reported during the previous reporting period and the current period. An example of "other" is an allegation related to the application process. Note that for the 2014 Biennial Report, OIG listed "housing" and "safety" allegation subtypes as separate matters. Given the nature of the Volunteer complaints regarding housing and their relationship to Volunteer safety they are being listed here together. "Policy violations" reported in the 2014 Biennial Report have been categorized as "administrative matters" (2) and "unfair treatment" (2).

Misconduct Allegations by Subtype

OIG further categorized misconduct allegations by subtype (figure 5). The misconduct allegations covered a broad spectrum of complaints, the most prevalent of which involved allegations of discrimination (eight complaints), ethical violations (six complaints), fraternization (three complaints), and sexual assault/harassment (three complaints).

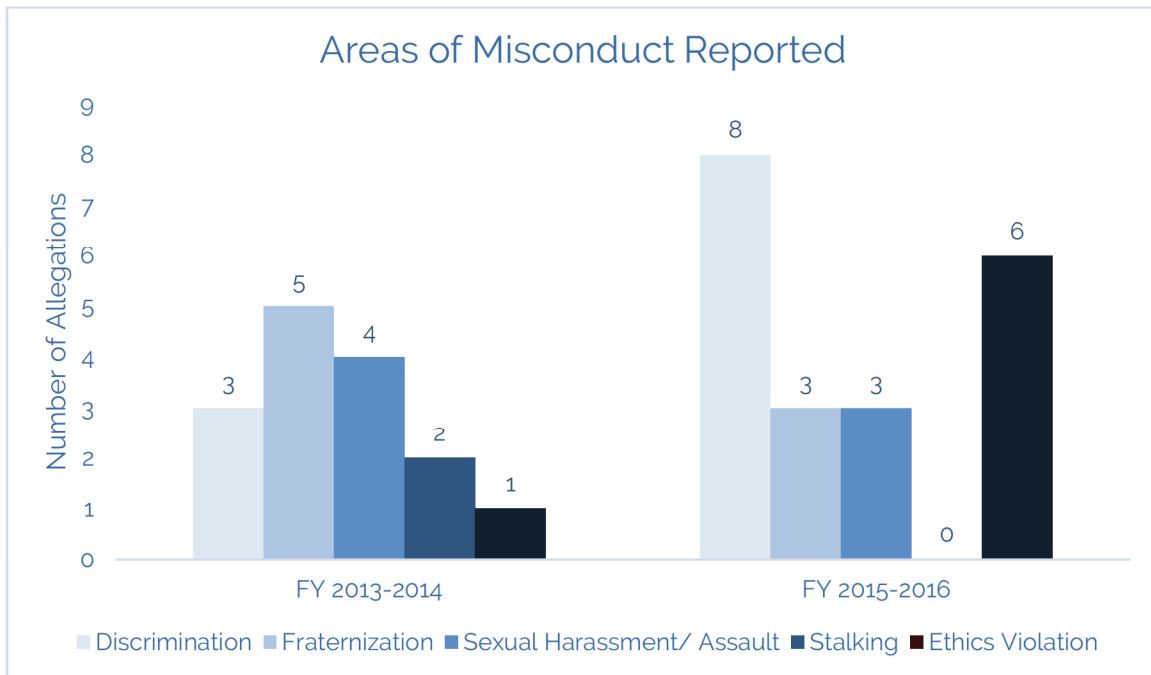


Figure 5: Areas of misconduct reported during the previous reporting period (FY 2013–2014, n=15) and during the current period (FY 2015–2016, n=20).

Breaches of Volunteer Confidentiality

OIG received only six allegation from Volunteers regarding breaches of confidentiality, the same number as reported in the 2014 Biennial Report. In one case OIG was able to verify that a Peace Corps Medical Officer (PCMO) improperly disclosed a Volunteer’s confidential medical information. The PCMO is no longer employed by the agency. In a second case an anonymous complainant alleged that staff forwarded confidential information to other staff members; however, insufficient information was provided upon which to predicate an investigation. In a third allegation OIG confirmed that the agency mistakenly sent a survey on sexual assault support to a Volunteer’s parent. The agency process for verifying the contact information for survey recipients was changed as a result. The fourth allegation was reviewed as a part of OIG’s evaluation of the Peace Corps’ response to sexual assaults. The fifth and sixth allegations are still under inquiry. As allegations involving breaches of confidentiality were highlighted in the Kate Puzey Act, such allegations are explicitly noted in the allegation descriptions below.

Responding to Volunteer Allegations

OIG is committed to reviewing all complaints, allegations, or concerns we receive. We give all complaints serious consideration and treat them with the utmost discretion. OIG will not disclose

the identity of individuals reporting the information without their consent, unless the inspector general determines such disclosure is unavoidable during the course of an investigation.

Action Taken to Ensure Volunteer Safety

In responding to Volunteer allegations, OIG often coordinates with relevant agency offices that have programmatic responsibility for the particular issue alleged if the office is in the best positioned to respond. OIG often coordinates responses to Volunteer allegations with the Office of Safety and Security (OSS); the Office of Civil Rights and Diversity (OCRD); the Office of Health Services (OHS); country directors; and regional management for Africa Operations (AF); Europe, Mediterranean, and Asia Operations (EMA); and Inter-America and the Pacific Operations (IAP) as appropriate. When appropriate, OIG documents actions taken to assure the safety of Volunteers providing complaints or allegations. Additionally, when conducting investigative activity, OIG regularly evaluates the safety of Volunteers who provide complaints or allegations. These actions are necessary because a Volunteer's safety and security may be at risk as a result of providing reports, allegations, or information to the agency or to OIG.

OIG rarely needs to take additional action to ensure the safety of Volunteer complainants, beyond routine precautions such as not disclosing their identity without consent and working with agency staff to ensure that Volunteers are not at risk due to filing a complaint or as a result of the circumstances related to the complaint. The agency has the programmatic responsibility of ensuring the safety and security of all Volunteers, though OIG may monitor the agency response to a particular Volunteer complaint if circumstances warrant follow-up. The agency also requires that all staff overseas be trained annually on handling Volunteer allegations, and has policies and procedures³ for all agency employees on handling complaints and allegations made by Volunteers. Where additional action was taken by OIG, it is explicitly noted in the allegation descriptions below.

Of allegations received that are covered by this report, 234 allegations (98 percent) involved matters which necessitated no additional action to ensure the safety of Volunteers. During the FY 2013 – FY 2014 reporting cycle, 84 percent of responsive allegations received did not require such additional action be taken. In these cases it was determined that no action was either necessary or feasible because the Volunteers involved had already left the country, closed their service, remained anonymous, or the situation otherwise did not necessitate additional action. In cases where the situation did not necessitate additional action to assure the safety of the complainant, OIG referred the allegation and did not reveal the Volunteer's identity without their consent. Unless otherwise noted in the descriptions of the complaints, no action was necessary to protect the safety of the complaining Volunteer.

The OIG Investigation Unit determines whether or not the facts and circumstances of the complaints give rise to a criminal or administrative violation, and if appropriate, refers cases for criminal prosecution or to agency management for action. Investigations are conducted under the direction and guidance of the assistant inspector general for investigations and in accordance with the Inspector General Act of 1978, as amended.⁴

³ Peace Corps Manual Section 271 *Confidentiality Protection and Confidentiality Protection Procedures*.

⁴ 5 U.S.C. App 3 §6.

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Consistent with its strategic plan, OIG has established an Outreach Committee to engage with staff and Volunteers on the role of OIG. The committee, with the support of the Peace Corps Office of Communications, has developed an awareness campaign to ensure that applicants, Volunteers, and Peace Corps staff are educated on the role of OIG and how to report allegations or other information to OIG, including reporting allegations confidentially or anonymously. Volunteers now receive information about OIG throughout the Volunteer lifecycle, from the application stage through the time they close their service. A sample of these materials is included in Appendix A.

METHODOLOGY

The Investigation Unit tracks complaints as described in §8E(d)(1)(A) of the Peace Corps Act, as amended by the Kate Puzey Act. OIG determined the scope of this report would include allegations or complaints received between October 1, 2014 and September 30, 2016.⁵

For the purposes of this report, OIG considered only allegations or complaints originating from Volunteers or returned Volunteers, or those being relayed to OIG on behalf of Volunteers, alleging Peace Corps staff committed misconduct, mismanagement, or policy violations. If the complaint or allegation originated with a Volunteer, but was submitted to OIG by another individual, the information has been included in this report. For the purposes of this report, the term “Peace Corps staff” includes employees, experts, consultants, host country nationals, and personal services contractors. Complaints by Volunteers against other Volunteers were not considered for this report. “Breach of confidentiality” refers to any alleged breaches by staff, regardless of whether or not they were substantiated.⁶

If OIG received multiple complaints about a single incident, each complaint is accounted for. However, OIG has noted where a single summary pertains to multiple complaints. Information for each allegation includes: the geographic region where the alleged misconduct occurred, its type and subtype, a summary, whether there were any breaches of Volunteer confidentiality, a description of actions taken (if appropriate) to assure the safety of Volunteers providing complaints or allegations, and the outcome/disposition of each matter summarized.

⁵ Section 2 of the Kate Puzey Act amended the Peace Corps Act to include Section 8E (found at 22 U.S.C. 2507(e)) to mandate that OIG “...submit to the Committee on Foreign Relations and the Committee on Appropriations of the Senate and the Committee on Foreign Affairs and the Committee on Appropriations of the House of Representatives a report, not later than one year after the date of the enactment of this section, and biennially through September 30, 2018, on reports received from volunteers relating to misconduct, management, or policy violations of Peace Corps staff, any breaches of the confidentiality of volunteers, and any actions taken to assure the safety of volunteers who provide such reports.”

⁶ Breaches might include the improper disclosure of information protected under federal law, regulations, or policy; the identity of an individual reporting misconduct, mismanagement or policy violations; and sensitive personal information disclosed in confidence to Peace Corps staff.

ALLEGATION #1

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer with concerns about fraud in the Peace Corps Partnership Program after the program required the Volunteer to submit multiple grant applications, accepted more donations than were requested, and solicited donors multiple times.

Case Outcome/Disposition: This allegation was referred to the OIG Audit Unit and the case was closed on December 2, 2014.

ALLEGATION #2

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Housing/Safety

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer's family member raising concerns about site placement and safety conditions in country. In particular, the complaint reported that the Volunteer had been robbed multiple times and did not have adequate funds for food.

Actions Taken to Assure the Safety of Volunteers: OIG reviewed Consolidated Incident Reporting System (CIRS) reports for the Volunteer's region. The reports only showed four records of robbery in 2014, one of which occurred against the Volunteer. The Volunteer did not respond to OIG requests for further information. No further action was necessary to protect the safety of the Volunteer.

Case Outcome/Disposition: This allegation was referred to the Peace Corps Office of Safety and Security and the case was closed on November 25, 2014.

ALLEGATION #3

Peace Corps Region: Domestic

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint that a returned Volunteer did not receive their description of service records. The returned Volunteer reported having submitted numerous requests for this document.

Case Outcome/Disposition: This allegation was referred to the Peace Corps Office of Third Goal and Returned Volunteer Services. The case was closed on November 6, 2014.

ALLEGATION #4

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Sexual Assault Response

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding post staff's response to a report of a sexual assault.

Case Outcome/Disposition: OIG interviewed the Volunteer and other Peace Corps employees about this matter. The Volunteer reported that the country director was not supportive and encouraged the Volunteer to not report this matter to local authorities. OIG interviewed the country director who denied the allegations made by the Volunteer. OIG referred this matter to the relevant Peace Corps Region. Subsequently OIG received evidence that the agency provided substantial support to the victim of sexual assault during the trial of the alleged offender. The case was closed on March 23, 2015.

ALLEGATION #5

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer about their separation from service. The returned Volunteer had been assaulted and robbed by unknown men at site, and was then asked to resign by the country director or be administratively separated from service.

Case Outcome/Disposition: OIG provided information to the Volunteer about relevant Volunteer rights under Peace Corps policy. The returned Volunteer filed an appeal with Peace Corps Headquarters and no further investigative support was required. The case was closed on July 13, 2015.

ALLEGATION #6

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer about the performance of a PCMO.

Case Outcome/Disposition: OIG interviewed the Volunteer and reviewed this matter with the OHS Quality Improvement Unit. This allegation was referred to Peace Corps management and the case was closed on March 12, 2015.

ALLEGATION #7

Peace Corps Region: IAP

Allegation Type: Misconduct

Subtype: Ethics

Allegation Narrative: On [REDACTED], OIG received a hotline complaint that a post staff member was requesting gifts from members of the community where Volunteers served. The staff member was requesting these gifts while representing the Peace Corps.

Case Outcome/Disposition: This allegation was investigated by OIG. After the findings of the investigation were reported to the agency, the Peace Corps staff member's contract was not renewed.

ALLEGATION #8

Peace Corps Region: Domestic

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint that a returned Volunteer had not been selected for a position in the Peace Corps recruiting office.

Case Outcome/Disposition: The returned Volunteer did not respond to OIG's request for additional details and the case was closed on November 25, 2014.

ALLEGATION #9

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received an anonymous hotline complaint that a Volunteer felt they were forced to resign from the Peace Corps. The Volunteer's complaint cited concern with discrimination in country, LGBTQ issues, and issues with post staff performance.

Case Outcome/Disposition: This allegation was referred to OCRD and the case was closed on January 12, 2015.

ALLEGATION #10

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint that a Volunteer felt that they were unfairly administratively separated from the Peace Corps.

Case Outcome/Disposition: OIG contacted the Peace Corps country director who advised that the Volunteer was removed from service after refusing to sign a performance improvement plan. This case was closed on January 20, 2015.

ALLEGATION #11

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint that a returned Volunteer was unhappy with post staff's decision regarding their housing placement during service. The returned Volunteer's complaint alleged that another Volunteer, placed as the returned Volunteer's roommate, spent approximately six months bullying the returned Volunteer. The returned Volunteer also raised concerns about post staff's response to three assault allegations the returned Volunteer made about the roommate.

Case Outcome/Disposition: Post staff acknowledged the returned Volunteer's concerns, but stood by the post's decision to move the returned Volunteer to a new housing site. The roommate Volunteer who allegedly committed the assaults did not respond to repeated requests by OIG for an interview. The roommate Volunteer had closed their service prior to OIG's requests for an interview. This case was closed on July 13, 2015.

ALLEGATION #12

Peace Corps Region: IAP

Allegation Type: Misconduct

Subtype: Ethics

Allegation Narrative: On [REDACTED], OIG received a hotline complaint that a post staff member was promoting private agriculture training to host families while representing the Peace Corps. The training cost required participants to purchase supplies.

Case Outcome/Disposition: This allegation was investigated by OIG. OIG reported the findings of the investigation to the agency and the staff member's contract was not renewed.

ALLEGATION #13

Peace Corps Region: Unknown

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received an anonymous phone call from a returned Volunteer about the post's response to allegations the returned Volunteer made about host country national teachers assaulting students.

Case Outcome/Disposition: Without revealing his or her identity, the Volunteer interviewed by OIG refused to provide further details about the country where this occurred. This case was closed on December 9, 2014.

ALLEGATION #14

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint about post staff's denial of a travel request submitted by a Volunteer.

Case Outcome/Disposition: OIG reviewed Peace Corps policy on travel requests and determined that the post followed relevant policy. This case was closed on January 12, 2015.

ALLEGATION #15

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Sexual Assault Response

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer about staff response to the Volunteer's sexual assault. The initial complaint alleged that the nurse working with the Volunteer breached the Volunteer's confidentiality and right to privacy. The Volunteer also raised concerns about the actions of an employee of the Office of Victim Advocacy (OVA) while accompanying the Volunteer to [REDACTED].

Breach of Confidentiality: While there was no breach of confidentiality regarding the complaint, the Volunteer reported that their confidentiality was violated by Peace Corps staff while the staff made follow-up appointments with medical professionals at the Volunteer's home of record during their medical evacuation.

Case Outcome/Disposition:

Breach of Confidentiality

The Volunteer had filed a standard report of the sexual assault. OIG reviewed Peace Corps policy on responding to standard reports of sexual assault, particularly what information can be released by staff. OIG then compared this policy against the agency's response to the Volunteer's standard report. OHS staff serve as the clinical case manager responsible for coordinating medical and mental health care of Volunteers who are medically evacuated. While the staff member involved in the alleged breach of confidentiality is no longer employed by the Peace Corps, OIG determined there was no violation of law or policy. The circumstances surrounding this case were also reviewed as part of OIG's evaluation of the Peace Corps' response to sexual assaults. This case was closed on January 19, 2016.

Other Complaints

OIG referred the additional concerns the Volunteer had regarding staff to Peace Corps management.

ALLEGATION #16

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint about hiring practices at post.

Case Outcome/Disposition: This allegation was referred to the Peace Corps country desk and the case was closed on January 12, 2015.

ALLEGATION #17

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding the post considering administratively separating the Volunteer from service for repeated concerns about the Volunteer not reporting whereabouts and not responding to requests for schedule updates.

Case Outcome/Disposition: The Volunteer was provided with the Peace Corps Manual Section about administrative separation. The Volunteer requested that OIG take no further action and the case was closed on March 3, 2015.

ALLEGATION #18

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint about the post possibly denying a Volunteer's request for an extension of service after the Volunteer had been led to believe the extension would be approved.

Case Outcome/Disposition: This allegation was referred to the Peace Corps country desk and the case was closed on February 3, 2015.

ALLEGATION #19

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Housing/Safety

Allegation Narrative: On [REDACTED], OIG received a hotline complaint about the post's decision to not temporarily relocate a Volunteer during a break at the school where the Volunteer's site was located.

Case Outcome/Disposition: The Volunteer was moved a short time after OIG received the complaint and this case was closed on March 23, 2015.

ALLEGATION #20

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Housing/Safety

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer's family member about safety concerns in country. The complaint was also sent to OVA, the desk officer, and the Peace Corps press office.

Case Outcome/Disposition: This allegation was addressed by the Peace Corps country desk and the case was closed on March 23, 2015.

ALLEGATION #21, #23

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: OIG received multiple hotline complaints from Volunteers and post staff about the post's decision to administratively separate numerous Volunteers after they did not report their whereabouts and a security incident occurred. The complaints alleged that the Volunteers were administratively separated for incidents unrelated to the security incident in an effort to make an example of the situation.

Case Outcome/Disposition: This allegation was referred to the relevant Peace Corps Region and the case was closed on March 3, 2015.

ALLEGATION #22

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint about the post's decision to administratively separate a Volunteer for being out of site without reporting their whereabouts.

Case Outcome/Disposition: This allegation was referred to the Peace Corps country desk and the case was closed on January 30, 2015.

ALLEGATION #24

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: OIG was contacted by returned Volunteers who expressed concerns about the post's placement of African-American Volunteers [REDACTED]. Volunteers reported that African-American Volunteers are often mistaken for immigrants at [REDACTED], and have been subjected to inflated transportation charges, harassment, and attempted sexual extortion.

Actions Taken to Assure the Safety of Volunteers: The returned Volunteers were no longer in country and no further action was necessary to protect their safety.

Case Outcome/Disposition: OIG interviewed returned Volunteers who had expressed these concerns. The interviews identified potential weaknesses in the post's site placement and safety and security systems that required Peace Corps management's attention. This matter was referred to the Peace Corps Director's Office and the case was closed on March 3, 2015.

ALLEGATION #25

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from the family member of a Volunteer about the post's decision to administratively separate a Volunteer.

Case Outcome/Disposition: This allegation was referred to the relevant Peace Corps Region and the case was closed on February 26, 2015.

ALLEGATION #26

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Housing/Safety

Allegation Narrative: On [REDACTED], OIG received hotline complaints from [REDACTED] advising of safety and security concerns regarding a Volunteer's housing situation. The [REDACTED] also raised concerns of retaliation, concerns about site placement, concerns of sexual harassment, and other ethical issues.

Actions Taken to Assure the Safety of Volunteers: [REDACTED]

Case Outcome/Disposition: A subsequent OIG investigation revealed possible violations of Title 5, C.F.R. Part 2635, "Standards for Ethical Conduct for Employees of the Executive Branch." The results of the investigation were submitted to Peace Corps management. Management responded to OIG that they concurred with the investigation and in response changed post policy, provided additional training, and verbally counselled a post employee. This case was closed on August 14, 2015.

ALLEGATION #27

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer that their request for the post to pay for emergency travel home to visit a terminally ill grandmother was denied.

Case Outcome/Disposition: This allegation was referred to the Peace Corps country desk, which advised that Peace Corps policy is to not reimburse for emergency travel home for ill grandparents. The case was closed on March 23, 2015.

ALLEGATION #28

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer that the Volunteer was having difficulty scheduling medical appointments with and receiving appropriate medication dosages from the Peace Corps medical officers.

Case Outcome/Disposition: This allegation was referred to the Peace Corps OHS Quality Improvement Unit. The Quality Improvement Unit advised OIG that the Volunteer never responded to their requests for further details about the Volunteer's concerns. This case was closed on March 23, 2015.

ALLEGATION #29

Peace Corps Region: IAP

Allegation Type: Misconduct

Subtype: Ethics

Allegation Narrative: On [REDACTED], OIG received a complaint from a Volunteer with concerns about a post staff member potentially receiving kickbacks.

Actions Taken to Assure the Safety of Volunteers: The Volunteer transferred to another country on March 10, 2015. No action was necessary to protect Volunteer safety.

Case Outcome/Disposition: The inquiry is still in progress.

ALLEGATION #30

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer concerning medical care in country and the performance of post staff.

Actions Taken to Assure the Safety of Volunteers: The Volunteer who notified OIG closed service shortly after filing the complaint so there was no action necessary to protect Volunteer safety.

Case Outcome/Disposition: This allegation was referred to the OIG Evaluation Unit and the case was closed on March 13, 2015.

ALLEGATION #31

Peace Corps Region: IAP

Allegation Type: Misconduct

Subtype: Ethics

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer who alleged experiencing discrimination from the Peace Corps because of the Volunteer's sexual orientation. The returned Volunteer had reapplied to the Peace Corps and was not selected, after allegedly being forced to resign due to their sexual preference.

Case Outcome/Disposition: This allegation was referred to OCRD and the case was closed on March 19, 2015.

ALLEGATION #32

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer alleging being forced to terminate service after violating the whereabouts policy.

Case Outcome/Disposition: This allegation was referred to OCRD and the case was closed on June 2, 2015. The country director informed OIG that the Volunteer was terminated for separate violations of post policy and not simply for neglecting to report whereabouts on one occasion.

ALLEGATION #33

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Housing/Safety

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer referencing security concerns about the Volunteer's site.

Actions Taken to Assure the Safety of Volunteers: On March 20, 2015, the Volunteer requested that OIG take no further action.

Case Outcome/Disposition: The Volunteer contacted OIG and requested that no further action be taken with the Volunteer's concerns. This case was closed on June 10, 2015.

ALLEGATION #34

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED] 015, OIG received a letter from a Volunteer about a corrective action plan upon which the Volunteer had been placed.

Case Outcome/Disposition: This allegation was referred to the Peace Corps country desk and the case was closed on June 11, 2015.

ALLEGATION #35

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer about the scheduling of a medical appointment by PCMOs. The Volunteer also reported that the post staff were rude when the Volunteer contacted them about this matter.

Case Outcome/Disposition: This allegation was referred to the Peace Corps Office of Health Services and the case was closed on June 11, 2015.

ALLEGATION #36

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer about medical decisions made by PCMOs and the Peace Corps' use of mefloquine as a malaria prophylaxis.

Case Outcome/Disposition: This allegation was referred to the OHS Quality Improvement Unit and the case was closed on April 16, 2015.

ALLEGATION #37

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Sexual Assault Response

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding the country director's method of addressing sexual assault and harassment in country.

Case Outcome/Disposition: This allegation was referred to the relevant Peace Corps Region and the OIG Evaluation Unit. The case was closed on June 11, 2015.

ALLEGATION #38

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG was copied on an email a Volunteer sent to the post about staff response to routine administrative requests.

Case Outcome/Disposition: The post addressed the Volunteer's concerns. The case was closed on June 11, 2015.

ALLEGATION #39

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer referencing the post's response to the Volunteer's request to help a homeless family living in country.

Case Outcome/Disposition: The Volunteer did not respond to requests for further information. This allegation was referred to OCRD and was closed on June 11, 2015.

ALLEGATION #40

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Housing/Safety

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer about the hotel the Volunteer was required to stay in while on medical leave. The Volunteer had requested advice from the post's Safety and Security Officer as to whether to stay in the hotel,

[REDACTED]

Actions Taken to Assure the Safety of Volunteers: The Volunteer was no longer staying in the hotel when OIG was notified, so no action was necessary to protect Volunteer safety.

Case Outcome/Disposition: This allegation was referred to the Peace Corps regional director and the case was closed on June 11, 2015.

ALLEGATION #41

Peace Corps Region: AF

Allegation Type: Misconduct

Subtype: Ethics

Allegation Narrative: On [REDACTED], OIG received a hotline complaint that a post staff member sexually assaulted a host country national. The complaint was made by a Volunteer. The victim was a member of the Volunteer's host family.

Case Outcome/Disposition: OIG investigated the allegations and found no support for the allegations made against the staff member. This case was closed on December 2, 2015.

ALLEGATION #42

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Housing/Safety

Allegation Narrative: On [REDACTED], OIG received a hotline complaint about post staff's handling of a stalking complaint.

Case Outcome/Disposition: This investigation is still open.

ALLEGATION #43

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint referencing how a trainee was treated by post staff. The trainee did not complete training and was sent home.

Case Outcome/Disposition: The trainee did not follow up with requested information and this case was closed on July 13, 2015.

ALLEGATION #44

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Housing/Safety

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer about safety and security at their site placement. The Volunteer also expressed concerns that their host family had refused to feed them and charged more rent than had been agreed upon with post staff.

Actions Taken to Assure the Safety of Volunteers: On April 14, 2015, the Volunteer was given interrupted service so no action was necessary to protect Volunteer safety.

Case Outcome/Disposition: This allegation was referred to the Peace Corps Office of Global Operations and the case was closed on May 29, 2015.

ALLEGATION #45

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer alleging that they were being retaliated against by a post staff member as a result of the Volunteer filing a report about a security incident with the Volunteer's host family

Actions Taken to Assure the Safety of Volunteers: Shortly before submitting the allegation, the Volunteer [REDACTED] so no action was necessary to protect Volunteer safety.

Case Outcome/Disposition: OIG obtained information confirming that during their three weeks at post, the complaining Volunteer was involved in several incidents that exhibited non-retaliatory reasons for the post's proposed administrative action. [REDACTED]

[REDACTED] The Volunteer reported this incident to OCRD and the case was closed on June 11, 2015.

ALLEGATION #46

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Unfair Treatment

Allegation Narrative: On [REDACTED], OIG received a hotline complaint that a Volunteer believed a post staff member treated males and females differently.

Case Outcome/Disposition: This allegation was referred to OCRD and the case was closed on May 29, 2015.

ALLEGATION #47

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Housing/Safety

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer raising concerns about their site, a performance improvement plan, and other actions by post staff.

Case Outcome/Disposition: The Volunteer did initially provide further information to OIG, but eventually requested that OIG take no further action. This allegation was closed on September 25, 2015.

ALLEGATION #48

Peace Corps Region: IAP

Allegation Type: Misconduct

Subtype: Discrimination

Allegation Narrative: On [REDACTED], OIG received a hotline complaint that a Volunteer felt they did not receive adequate support from post staff while serving. The Volunteer felt that the lack of adequate support was because of the Volunteer's age.

Case Outcome/Disposition: This allegation was referred to OCRD and the case was closed on July 13, 2015.

ALLEGATION #49

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint that a previously administratively separated Volunteer was asked by post staff to leave a conference center where a Volunteer conference was being held.

Case Outcome/Disposition: OIG reviewed this matter with the country director and was advised that the returned Volunteer had been administratively separated for drug use. The returned Volunteer came to the conference center, consumed alcohol, and was asked to leave. No further investigative support was required and this matter was closed on June 11, 2015.

ALLEGATION #50

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint that a trainee was asked to early terminate due to missing training for medical appointments.

Case Outcome/Disposition: This allegation was referred to OHS and the country desk. OHS confirmed that the Volunteer had to miss training for the medical appointments. The regional director confirmed that prior to the medical appointments, the Volunteer had already missed over

75 hours of training and thus would not be able to swear-in. The case was closed on June 11, 2015.

ALLEGATION #51

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint that a Volunteer felt staff failed to appropriately handle an alleged violation of the Prosecutorial Remedies and other Tools to end the Exploitation of Children Today (PROTECT) Act by a returned Volunteer.

Case Outcome/Disposition: OIG opened an investigation and was unable to substantiate the allegation. The case was closed on September 10, 2015.

ALLEGATION #52

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Sexual Assault Response

Allegation Narrative: On [REDACTED], OIG received a hotline complaint that post staff mishandled multiple reports of a sexual assault of one Volunteer.

Actions Taken to Assure the Safety of Volunteers: The Volunteer was no longer in country when OIG was advised of this allegation so no action was necessary to protect Volunteer safety.

Case Outcome/Disposition: The inquiry is still in progress.

ALLEGATION #53, #54

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received hotline complaints that the post mishandled the election and subsequent re-election for the Volunteer Advisory Council.

Case Outcome/Disposition: These allegations were referred to the Peace Corps country desk and the cases were closed on July 13, 2015.

ALLEGATION #55

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding the Volunteer's separation from service.

Case Outcome/Disposition: The Volunteer appealed the separation from service to the Regional Director and the appeal was denied. OIG reviewed the information provided by the Volunteer and determined that no further action was warranted. This case was closed on August 10, 2015.

ALLEGATION #56

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Retaliation

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer alleging that the Volunteer was being retaliated against for reporting misconduct by direct hire post staff.

Actions Taken to Assure the Safety of Volunteers: The Volunteer's allegation concerned a disciplinary action taken by the country director. No action was necessary to protect Volunteer safety.

Case Outcome/Disposition: OIG opened an investigation and determined that the Volunteer engaged in protected activities when reporting allegations of mismanagement by post staff. The investigation also found that post staff was aware of the Volunteer's protected activities. The investigation uncovered substantial evidence demonstrating that management would have taken the same action against the Volunteer in absence of the Volunteer's protected activities. The results of the investigation were provided to Peace Corps management and this case was closed on September 10, 2015.

ALLEGATION #57

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer about the scheduling of end-of-service medical examinations.

Case Outcome/Disposition: This allegation was referred to an OHS quality nurse and the case was closed on July 14, 2015.

ALLEGATION #58

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Housing/Safety

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from an anonymous Volunteer regarding post communications with Volunteers about security incidents in country.

Case Outcome/Disposition: This allegation was referred to the relevant regional director. The regional director advised that the communication to Volunteers was fully discussed with all relevant offices at headquarters. The regional director also advised that the post had been diligent in reaching out to Volunteers and encouraging them to have conversations with the post. This case was closed on July 14, 2015.

ALLEGATION #59

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint about the post's responses to Volunteers participating in a gay pride parade in country.

Case Outcome/Disposition: This allegation was referred to OCRD and the case was closed on July 14, 2015.

ALLEGATION #60

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a trainee about their separation from service. The trainee felt there was a hostile work environment during training.

Case Outcome/Disposition: This allegation was referred to OCRD and the case was closed on July 14, 2015.

ALLEGATION #61

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer about the post's handling of obtaining a visa extension when the Volunteer's original visa had expired.

Case Outcome/Disposition: This allegation was referred to the relevant Peace Corps Region and the case was closed on July 14, 2015.

ALLEGATION #62

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint that a staff member did not act professionally during interactions with Volunteers, post staff, and host country nationals.

Case Outcome/Disposition: This allegation was referred to the relevant Peace Corps Region and the case was closed on July 14, 2015.

ALLEGATION #63

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint about post handling of mail sent to Volunteers.

Case Outcome/Disposition: This allegation was referred to the Peace Corps country desk and OIG Evaluation Unit, and the case was closed on July 10, 2015.

ALLEGATION #64

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint about the medical separation of a Volunteer.

Case Outcome/Disposition: OIG reviewed the Volunteer's medical file and records documenting the medical care the Volunteer received while in service. There were clinical documentation errors of which OHS was aware. The two Peace Corps medical officers involved in the care of the Volunteer are no longer employed by the Peace Corps. This case was closed on January 19, 2016.

ALLEGATION #65

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint about a trainee's separation from service for not performing well on language tests.

Case Outcome/Disposition: This allegation was referred to the Peace Corps country desk and the case was closed on July 24, 2015.

ALLEGATION #66

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Response Volunteer about the allotted living allowance, lack of funding to cover continuous learning credits for professional licenses, and other monetary issues at the post.

Case Outcome/Disposition: This allegation was referred to the Peace Corps country desk and OIG Evaluation Unit. The case was closed on July 21, 2015.

ALLEGATION #67

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received an anonymous hotline complaint from a Volunteer about post staff's inconsistent enforcement of rules and other administrative issues.

Case Outcome/Disposition: This allegation was received while OIG was conducting an audit at the post. The allegation did not contain sufficient detail upon which to predicate an investigation. The matter was referred to the OIG Audit Unit and the case was closed on July 21, 2015.

ALLEGATION #68

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a friend of a Volunteer regarding the Volunteer's medical separation. The complaint raised issues with OHS's communication with the Volunteer who was medically evacuated to the United States.

Case Outcome/Disposition: This allegation was referred to OHS, which advised that OHS personnel were at the hospital with the Volunteer coordinating medical care. The case was closed on September 25, 2015.

ALLEGATION #69

Peace Corps Region: Domestic

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint about a delayed response to a Freedom of Information Act (FOIA) request submitted by a returned Volunteer.

Case Outcome/Disposition: This allegation was referred to Peace Corps management and the case was closed on July 24, 2015.

ALLEGATION #70

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer about the post refusing the Volunteer's request for early close-of-service, though the post had granted early close-of-service to another Volunteer.

Case Outcome/Disposition: This allegation was referred to the relevant Peace Corps Region and the case was closed on August 11, 2015.

ALLEGATION #71

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint referencing the separation of service of some Volunteers. The complainant requested further information about the different classifications under which Volunteers can end their service.

Case Outcome/Disposition: This allegation was referred to the relevant Peace Corps Region and the case was closed on August 14, 2015.

ALLEGATION #72

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint about post delay in shipping property to Volunteers who were evacuated from country.

Case Outcome/Disposition: This allegation was referred to the relevant Peace Corps Region and the case was closed on August 11, 2015.

ALLEGATION #73

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Housing/Safety

Allegation Narrative: On [REDACTED], OIG received a hotline complaint that the post moved a Volunteer to a new residence not for safety and security reasons, but in order to pay a lower monthly rent.

Case Outcome/Disposition: This allegation was referred to the relevant Peace Corps Region and the case was closed on August 11, 2015.

ALLEGATION #74

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint about a Volunteer's separation from service because the site no longer needed the Volunteer.

Case Outcome/Disposition: This allegation was referred to the relevant Peace Corps Region and the case was closed on August 11, 2015.

ALLEGATION #75, #76

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received hotline complaints from two trainees about their separation from service. The complaints raised concerns that the post staff was racially insensitive.

Case Outcome/Disposition: OIG contacted the post and was advised that the trainees were separated from service due to training and performance related issues. The allegations were also referred to OCRD and the case was closed on August 11, 2015.

ALLEGATION #77

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint about the selection process the post used for site placement of Volunteers. Concerns were also raised about how the post calculates the settling-in allowance for Volunteers.

Case Outcome/Disposition: The Volunteer did not authorize OIG to release the information that was provided and the case was closed on January 19, 2016.

ALLEGATION #78

Peace Corps Region: IAP

Allegation Type: Misconduct

Subtype: Fraternization

Allegation Narrative: On [REDACTED], OIG received a hotline complaint alleging that a post staff member had been romantically involved with Volunteers. The complaint was received by a staff member during an exit interview with a Volunteer.

Actions Taken to Assure the Safety of Volunteers: As the staff member was no longer in country, no action was necessary to protect Volunteer safety.

Case Outcome/Disposition: The Volunteer who advised post staff of the allegation did not respond to requests for an interview. The staff member alleged to have been romantically involved with Volunteers ended employment with the Peace Corps on August 14, 2015. The case was closed on September 25, 2015.

ALLEGATION #79

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer who wanted to give input to the OIG Evaluation Unit's ongoing review of Peace Corps medical care. The Volunteer advised that they had been privy to positive and negative stories regarding the health unit, and felt that the information should be shared.

Case Outcome/Disposition: OIG spoke with the Volunteer as part of a broad review of medical care provided by the Peace Corps to Volunteers. The case was closed on August 13, 2015.

ALLEGATION #80

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Housing/Safety

Allegation Narrative: In [REDACTED], OIG received four separate complaints about policy changes at the post. The complaints raised concerns about new travel and security restrictions in country. Other concerns about administrative issues were also raised in these complaints.

Case Outcome/Disposition: The policy changes were in response to an OIG review of the post. This allegation was referred to Peace Corps management and the case was closed on March 8, 2016.

ALLEGATION #81

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding the post's processing of the cash-in-lieu travel stipends.

Case Outcome/Disposition: The allegation was referred to the relevant Peace Corps Region. The case was closed on August 21.

ALLEGATION #82

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint regarding emails sent by a PCMO to all Volunteers in country disclosing confidential medical information of a Volunteer. The Volunteer whose medical information was released was medically evacuated and before leaving country emailed their fellow Volunteers complaining about the PCMOs and other Volunteers.

Breach of Confidentiality: Yes.

Actions Taken to Assure the Safety of Volunteers: No action was necessary to protect Volunteer safety.

Case Outcome/Disposition: This allegation was referred to OHS. The PCMO advised OHS that they received verbal permission from the Volunteer to send the email disclosing the Volunteer's medical condition. OHS advised the PCMO that verbal permission was not sufficient. The PCMO is no longer employed by Peace Corps. This case was closed on September 27, 2016.

ALLEGATION #83

Peace Corps Region: AF

Allegation Type: Misconduct

Subtype: Major Sexual Assault

Allegation Narrative: On [REDACTED], OIG learned via CIRS that a trainee was sexually assaulted by a Peace Corps contractor during a medical examination.

Case Outcome/Disposition: The inquiry is still in progress.

ALLEGATION #84

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Housing/Safety

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer expressing concern that the post's safety plan had not been released to Volunteers.

Case Outcome/Disposition: The Volunteer did not give permission to release the information. The case was closed on March 4, 2016.

ALLEGATION #85

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer requesting to appeal a medical separation.

Case Outcome/Disposition: This allegation was referred to OHS and the case was closed on September 10, 2015. The matter was also referred to the OIG Evaluation Unit.

ALLEGATION #86

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer alleging having been unfairly separated from service.

Case Outcome/Disposition: The returned Volunteer did not follow up with a request for additional information. The case was closed on April 14, 2016.

ALLEGATION #87

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Retaliation

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer alleging having been administratively separated from service in retaliation for reporting criminal behavior of a country director.

Case Outcome/Disposition: In addition to OIG, OCRD is authorized to review complaints of retaliation by Volunteers for reporting misconduct. A prior complaint from the same Volunteer about the same staff member had previously been referred to OCRD (see Allegation #47 above). To avoid duplication of effort, this allegation was referred to OCRD and the case was closed on December 2, 2015.

ALLEGATION #88

Peace Corps Region: Domestic

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from the parent of a returned Volunteer regarding collection notices being sent to the Volunteer for medical invoices not paid by the Peace Corps.

Case Outcome/Disposition: This allegation was referred to OHS and the case was closed on March 4, 2016.

ALLEGATION #89

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from the parent of a Volunteer alleging that the post's decision to administratively separate the Volunteer from service was against policy.

Case Outcome/Disposition: This allegation was referred to the relevant Peace Corps Region and the case was closed on March 08, 2016.

ALLEGATION #90

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received an anonymous hotline complaint referencing post staff's treatment of potentially confidential information and lack of professionalism at post.

Breach of Confidentiality: Yes. The concern raised issues that staff forwarded emails sent by the anonymous complainant without permission.

Actions Taken to Assure the Safety of Volunteers: No action was necessary to protect Volunteer safety.

Case Outcome/Disposition: There was insufficient information provided upon which to predicate an investigation. This allegation was referred to the relevant Peace Corps Region and the case was closed on September 23, 2015.

ALLEGATION #91

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Unfair treatment

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding mistreatment by post staff. The Volunteer felt that the post did not follow proper procedure during the [REDACTED] process, and raised concerns about events the Volunteer planned. The Volunteer also raised concerns about post processing of their living allowance.

Case Outcome/Disposition: This allegation was referred to the relevant Peace Corps Region and the case was closed on March 23, 2015.

ALLEGATION #92

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Sexual Assault Response

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding a sexual assault, concerns with follow up treatment, and interest in filing a report about the sexual assault.

Case Outcome/Disposition: The Volunteer asked that no further action be taken on the matter and the case was closed on March 4, 2016.

ALLEGATION #93

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding side effects of medicine taken during service and raising concern that the Volunteer was not provided adequate information as to the potential side effects.

Case Outcome/Disposition: This allegation was referred to OHS and the case was closed on September 24, 2015.

ALLEGATION #94

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Financial

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding concerns with staff treatment of the Volunteer for multiple withdrawals from readjustment allowances.

Case Outcome/Disposition: The Volunteer requested that there be no further action on the complaint and it was closed on December 2, 2015.

ALLEGATION #95

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED] 15, OIG received a hotline complaint from a Volunteer concerned with the reasoning behind the Volunteer's denial of extended service.

Case Outcome/Disposition: OIG was copied on a message to headquarters. The matter required no further inquiry and the case was closed on March 8, 2016.

ALLEGATION #96

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer raising concerns about the currency exchange rate in the country and a lack of prompt response by the post staff.

Case Outcome/Disposition: This allegation was referred to the country desk, requiring no further investigative support. The case was closed on March 4, 2016.

ALLEGATION #97

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Unfair Treatment

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from the country director referencing a complaint received from multiple Volunteers regarding the director of programming and training's treatment of one particular Volunteer.

Case Outcome/Disposition: This allegation was referred to Peace Corps management along with an Internal Management Consultancy Summary Report, and the case was closed on March 2, 2016.

ALLEGATION #98

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding a year-long wait for staff processing a request for a replacement passport and visa.

Case Outcome/Disposition: OIG was advised that the Volunteer received a replacement visa. No further investigative support was required and the case was closed on March 4, 2016.

ALLEGATION #99

Peace Corps Region: Domestic

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer concerning issues with medical hold and separations, specifically regarding difficulty obtaining necessary medical documentation and authorizations from the International Health Counselor in addition to unprofessional behavior of Peace Corps staff.

Case Outcome/Disposition: This allegation was referred to OHS and the case was closed on March 4, 2016.

ALLEGATION #100

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer concerning extended time to receive payment of the re-adjustment allowance.

Case Outcome/Disposition: This allegation was referred to the Peace Corps country desk and the case was closed on March 4, 2016.

ALLEGATION #101

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer requesting information regarding the re-adjustment allowance and charges for two months' worth of monthly living allotments after a decision to early terminate.

Case Outcome/Disposition: This allegation was referred to Peace Corps country desk and the case was closed on March 4, 2016.

ALLEGATION #102

Peace Corps Region: IAP

Allegation Type: Misconduct

Subtype: Discrimination

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer raising concerns about post staff's handling of LGBTQ issues and not providing LGBTQ Volunteers with support. The returned Volunteer alleged being unable to complete service after homophobic and sexual harassment from their counterpart

Case Outcome/Disposition: This allegation was referred to OCRD and the case was closed on October 21, 2015.

ALLEGATION #103

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Unfair Treatment

Allegation Narrative: On [REDACTED], OIG was copied on an allegation sent to the Director's Office. The complaint was from a Volunteer alleging discord between Volunteers and the country director. It alleged unequal treatment of Volunteers with respect to punishment for similar infractions and inconsistency in policy implementation.

Case Outcome/Disposition: No further investigative support was required and the matter was closed on October 21, 2015.

ALLEGATION #104

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Housing/Safety

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer alleging a high rate of sexual assault at the post and generally alleging a feeble and ineffective response by the Peace Corps.

Case Outcome/Disposition: OIG reviewed sexual assault cases from this post during its congressionally mandated review of the Peace Corps' response to sexual assaults. This allegation was referred to Peace Corps management and an Internal Management Consultancy team was sent to the post. Peace Corps management prepared a report documenting their findings and the case was closed on March 2, 2016.

ALLEGATION #105

Peace Corps Region: Domestic

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer alleging frustrations with the limited access to widely accepted medical practitioners for returned Volunteers using Peace Corps AfterCorps insurance. The Volunteer concurrently communicated the allegation to agency and Congressional staff.

Case Outcome/Disposition: OHS responded to the Volunteer with additional resources for medical services. The case was closed on October 27, 2015.

ALLEGATION #106

Peace Corps Region: AF

Allegation Type: Misconduct

Subtype: Discrimination

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer raising concerns about treatment from post staff after almost being administratively separated during service. The Volunteer included the Africa regional director, OVA, and others on the email. The Volunteer advised being placed on a performance improvement plan because of failures with the whereabouts notification procedure. The Volunteer also raised concerns about requests submitted for leave/travel, and the post's response to a visit to the PCMO for health issues related to travel conditions at the Volunteer's post.

Case Outcome/Disposition: This allegation was referred to Peace Corps management and the case was closed on October 30, 2015.

ALLEGATION #107

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED] 015, OIG received a hotline complaint from a Volunteer raising concerns about the living allowance being paid to Volunteers.

Case Outcome/Disposition: This allegation was referred to the OIG Audit Unit and the case was closed on March 3, 2016.

ALLEGATION #108

Peace Corps Region: Domestic

Allegation Type: Mismanagement

Subtype: Sexual Assault Response

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer concerning the Office of Victim Advocacy mistakenly sending a survey for Volunteers who reported sexual assaults to the Volunteer's parent.

Breach of Confidentiality: Yes.

Actions Taken to Assure the Safety of Volunteers: No action was necessary to protect Volunteer safety.

Case Outcome/Disposition: This allegation was referred to the Peace Corps Safety and Security Office, which implemented a new process of manually checking Volunteer contact information to ensure a similar mistake would not occur again in the future. The case was closed on March 3, 2016.

ALLEGATION #109

Peace Corps Region: Domestic

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer concerning Peace Corps AfterCorps insurance.

Case Outcome/Disposition: This allegation was referred to OHS and the case was closed on October 30, 2015.

ALLEGATION #110

Peace Corps Region: AF

Allegation Type: Misconduct

Subtype: Discrimination

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer alleging racial discrimination by post staff.

Case Outcome/Disposition: This allegation was referred to OCRD and the case was closed on March 3, 2016.

ALLEGATION #111

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Housing/Safety

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding inadequate housing for another Volunteer. The complaint alleged the housing did not have a lock on the inside of the house.

Case Outcome/Disposition: This allegation was referred to the relevant Peace Corps Region, which notified OIG that the housing situation was remedied and the Volunteer experiencing the incident was satisfied with the Peace Corps' response. The case was closed on March 8, 2016.

ALLEGATION #112

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer raising concerns about post staff's treatment of the Volunteer and reasoning for administratively separating the Volunteer.

Case Outcome/Disposition: The case was closed on March 8, 2016 without further action.

ALLEGATION #113

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer reporting unpleasant experiences with a PCMO and that the Volunteer was uncomfortable with the PCMO's reaction to a possible medical situation.

Case Outcome/Disposition: The Volunteer did not respond to OIG follow-up and the case was closed on March 3, 2016.

ALLEGATION #114

Peace Corps Region: Domestic

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer alleging medical care malpractice. The Volunteer alleged that a PCMO disposed of [REDACTED] without the Volunteer's consent.

Case Outcome/Disposition: This allegation was referred to OHS and the case was closed on March 3, 2016.

ALLEGATION #115

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Sexual Assault Response

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding the response of the post safety and security manager (SSM) to a sexual assault. The Volunteer complaint concerned a request that the Volunteer write a second statement of the sexual assault months after reporting it because the SSM did not take notes during the initial interview.

Case Outcome/Disposition: This allegation was referred to Peace Corps management. The Peace Corps sexual assault risk reduction response team leader responded that the agency would consider including the Volunteer's feedback during ongoing quality improvements efforts and SSM trainings. This case was closed on March 8, 2016.

ALLEGATION #116

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Housing/Safety

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding safety concerns with site placement. The Volunteer reported suffering multiple sexual assaults while traveling to-and-from site, and living in a house that did not have adequate safety measures. The Volunteer alleged that repeated requests for a site change were denied while other similar Volunteer requests were granted.

Case Outcome/Disposition: This allegation was referred to Peace Corps management, which notified OIG that post management met with the Volunteer, who decided to accept an early close-of-service date for an unrelated matter. The case was closed on March 2, 2016 after OIG reviewed a management report addressing many of the issues raised by the compliant.

ALLEGATION #117

Peace Corps Region: IAP

Allegation Type: Misconduct

Subtype: Fraternization

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from an anonymous source that a staff member had a sexual relationship with a Volunteer.

Case Outcome/Disposition: This allegation inquiry is still in progress.

ALLEGATION #118

Peace Corps Region: IAP

Allegation Type: Misconduct

Subtype: Discrimination

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a former trainee alleging discrimination at site resulting in administrative separation for the trainee

Case Outcome/Disposition: This allegation was referred to OCRD, and the case was closed on March 3, 2016.

ALLEGATION #119

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding medical service the Volunteer could not receive prior to close of service. The Volunteer [REDACTED]. The complaint also raised concerns about a claim the Volunteer submitted for reimbursement for stolen property.

Case Outcome/Disposition: This allegation was referred to OHS and Peace Corps Response. The case was closed on March 3, 2016.

ALLEGATION #120

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer alleging inadequate dental care was being provided to Volunteers. The Volunteer raised concerns about how long treatment took and questioned if there were other dentists available in country.

Case Outcome/Disposition: This allegation was referred to OHS and the case was closed on March 3, 2016.

ALLEGATION #121

Peace Corps Region: Domestic

Allegation Type: Mismanagement

Subtype: Housing/Safety

Allegation Narrative: On [REDACTED], OIG received an anonymous hotline complaint from a Volunteer's family member regarding safety concerns in country and a lack of response from post staff.

Case Outcome/Disposition: OIG contacted the family member and was notified that the Volunteer had resolved the issue. The case was closed on December 2, 2015.

ALLEGATION #122

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer regarding the lack of information received during training and in country for preventing and receiving treatment for sexual assaults.

Case Outcome/Disposition: The matter was referred to the OIG Evaluation Unit and the inquiry was closed on September 27, 2016.

ALLEGATION #123

Peace Corps Region: IAP

Allegation Type: Misconduct

Subtype: Discrimination

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer that contained a formal Equal Employment Opportunity complaint alleging discrimination based on sexual orientation and marital status.

Case Outcome/Disposition: This allegation was referred to OCRD and the case was closed on December 3, 2015.

ALLEGATION #124

Peace Corps Region: Domestic

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer alleging inaccuracies in a recent Semiannual Report to Congress and country evaluation.

Case Outcome/Disposition: This allegation was referred to the OIG Audit and Evaluation Units and the case was closed on March 8, 2016.

ALLEGATION #125

Peace Corps Region: Domestic

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer concerning issues with unpaid medical bills.

Case Outcome/Disposition: This allegation was referred to OHS. OIG received a response from the Volunteer saying that OIG's referral helped resolve the issue. The case was closed on March 3, 2016.

ALLEGATION #126

Peace Corps Region: AF

Allegation Type: Misconduct

Subtype: Ethics

Allegation Narrative: On [REDACTED], OIG received an anonymous hotline complaint regarding an OIG investigation into Volunteer drug use in the country alleging the investigators used inappropriate interview tactics.

Case Outcome/Disposition: This allegation was referred to the assistant inspector general (AIG) for investigations who, after reviewing the case, determined that the agent's actions were appropriate. The inspector general and deputy inspector general reviewed the AIG's determination and concurred. The case was closed on December 15, 2015.

ALLEGATION #127

Peace Corps Region: Domestic

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from the family member/attorney of a returned Volunteer regarding inability to contact the Office of Workers Compensation (OWCP) to have a case manager assigned so that the Volunteer could receive medical treatment.

Case Outcome/Disposition: This allegation was referred to OHS and the case was closed on March 3, 2016.

ALLEGATION #128

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer requesting information as to how to appeal an administrative separation.

Case Outcome/Disposition: OIG spoke with the Volunteer, who did not waive confidentiality, and the case was closed on January 7, 2016.

ALLEGATION #129

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a family member of a Volunteer regarding the Volunteer's separation from service. The complaint requested a review of the decision to [REDACTED] the Volunteer.

Case Outcome/Disposition: This allegation was referred to Peace Corps management and the case was closed on March 3, 2016.

ALLEGATION #130

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer regarding medical staff's actions in handling the Volunteer's medical case.

Case Outcome/Disposition: This allegation was referred to OHS and the case was closed on March 3, 2016.

ALLEGATION #131

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer alleging inadequate medical care and treatment after an injury received during service, in addition to an improper response by Peace Corps headquarters to the same injury.

Case Outcome/Disposition: This allegation was referred to OHS and the case is still in progress.

ALLEGATION #132

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer who was medically separated from service. The complaint alleged that post staff relied on inadequate and incorrect information when making the decision to medically separate the Volunteer.

Breach of Confidentiality: Yes.

Actions Taken to Assure the Safety of Volunteers: No action was necessary to protect Volunteer safety.

Case Outcome/Disposition: This allegation was referred to the OIG Evaluation Unit and the case was closed on March 3, 2013.

ALLEGATION #133

Peace Corps Region: Domestic

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer regarding an unfulfilled FOIA request made a year prior. The complaint requested OIG aid in obtaining the requested documents.

Case Outcome/Disposition: OIG advised the returned Volunteer of the FOIA appeals process and the case was closed on January 21, 2016.

ALLEGATION #134

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED] [REDACTED] OIG received a hotline complaint from a Volunteer's family member regarding the health care the Volunteer was receiving. The complaint stated that the Volunteer was suffering from [REDACTED] and staying in a hotel because the hospital was full.

Case Outcome/Disposition: OIG requested and received confirmation from the OHS Quality Improvement Unit that [REDACTED] is sometimes treated without hospitalization, which the Unit confirmed. The family did not respond to further OIG contact and the case was closed on March 3, 2016.

ALLEGATION #135

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding being separated from service. The Volunteer raised concerns about how the country director handled the situation and spoke to the Volunteer during the process.

Case Outcome/Disposition: The Volunteer expressed an intent to pursue an appeal of their separation. No further investigative support was required and the case was closed on March 3, 2016.

ALLEGATION #136

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer regarding difficulty receiving a response from Peace Corps staff and in getting approved for necessary medical testing.

Case Outcome/Disposition: This allegation was referred to OHS and the case was closed on March 3, 2016.

ALLEGATION #137

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer's family member complaining that packages sent to Volunteers took an additional six to ten weeks to reach the Volunteers after arriving at the country's Peace Corps office.

Case Outcome/Disposition: This allegation was referred to the Peace Corps country desk and the case was closed on February 2, 2016.

ALLEGATION #138

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a country director regarding a Volunteer who reported sexual assaults committed by another Volunteer. The complaint expressed concerns that the identity of the reporting Volunteer had been released to the Volunteer committing the sexual assaults along with other Volunteer-witnesses.

Breach of Confidentiality: Yes.

Actions Taken to Assure the Safety of Volunteers: No action was necessary to protect Volunteer safety.

Case Outcome/Disposition: This allegation was converted into a full investigation, which found that the identity of the reporting Volunteer was not released to other Volunteers. The case was closed on April 26, 2016.

ALLEGATION #139

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer concerning actions and performance of a SSM. The complaint alleged that the SSM was not performing adequately and would either ignore complaints or not take them seriously.

Case Outcome/Disposition: This inquiry is still in progress.

ALLEGATION #140

Peace Corps Region: Domestic

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer concerning unpaid medical bills. The complaint stated that the Peace Corps indicated the bill was paid in November 2015, but the Volunteer found out it was still in “collections” status.

Case Outcome/Disposition: This allegation was referred to OHS, which is addressing the issue. The case was closed on September 27, 2016.

ALLEGATION #141

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Sexual Assault Response

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding post staff response to multiple Volunteers who had experienced sexual assault.

Case Outcome/Disposition: This allegation was referred to Peace Corps management. The case was closed on September 27, 2016.

ALLEGATION #142

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer alleging that repeated requests for counseling were denied.

Case Outcome/Disposition: This allegation was referred to OHS and the case was closed on March 3, 2016.

ALLEGATION #143

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer alleging rude and inconsiderate behavior by a post staff member and a lack of support from supervisory personnel.

Case Outcome/Disposition: This allegation was referred to the relevant Peace Corps Region and the case was closed on February 11, 2016.

ALLEGATION #144

Peace Corps Region: Domestic

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer about a lack of response from the FOIA Office regarding the status of a FOIA request submitted three months prior.

Case Outcome/Disposition: This allegation was referred to Peace Corps management and the case was closed on February 18, 2016.

ALLEGATION #145

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Housing/Safety

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding the post's decision to move the Volunteer to a new site after a robbery occurred on site. The Volunteer also raised concerns that a safety and security assessment was not completed before the move.

Case Outcome/Disposition: The Volunteer did not respond to OIG requests to release information and the case was closed on September 27, 2016.

ALLEGATION #146

Peace Corps Region: IAP

Allegation Type: Misconduct

Subtype: Discrimination

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer alleging post staff discrimination against male Volunteers.

Case Outcome/Disposition: The Volunteer stopped responding to OIG requests to release information and the inquiry was closed on September 27, 2016.

ALLEGATION #147

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Sexual Assault Response

Allegation Narrative: On [REDACTED], OIG received an anonymous hotline complaint from a Volunteer regarding post staff's response to a sexual assault. The complaint alleged that staff did not investigate the incident.

Case Outcome/Disposition: This allegation was referred to Peace Corps management and the OIG Evaluation Unit, and the case was closed on March 3, 2016.

ALLEGATION #148

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Sexual Assault Response

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer alleging that a post staff member breached confidentiality, acted unprofessionally, and did not take sexual assault allegations seriously.

Breach of Confidentiality: Yes.

Actions Taken to Assure the Safety of Volunteers: No action was necessary to protect Volunteer safety.

Case Outcome/Disposition: This inquiry is still in progress.

ALLEGATION #149

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer requesting review of a PCMO's qualifications for the position. The complaint indicated that the Volunteer also sent the complaint to the Quality Improvement Unit.

Case Outcome/Disposition: This allegation was referred to OHS. The Quality Improvement Unit also indicated it had received other concerns about the PCMO. The PCMO is no longer employed by the Peace Corps. The case was closed on March 3, 2016.

ALLEGATION #150

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Sexual Assault Response

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer alleging that the SSM, PCMO, and associate Peace Corps director all engaged in victim blaming after the Volunteer experienced numerous instance of harassment and an aggravated sexual assault.

Case Outcome/Disposition: This inquiry is still open.

ALLEGATION #151

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a family member of a Volunteer who had been administratively separated from service for riding a motorcycle.

Case Outcome/Disposition: This complainant also contacted the country desk officer about this matter and no further investigative support was required. The case was closed on March 8, 2016.

ALLEGATION #152

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer regarding staff actions as post. The complaint alleged that a member of the community repeatedly caused issues for the Volunteer, including poisoning the Volunteer's pet and attempting to keep the community from interacting with the Volunteer.

Case Outcome/Disposition: This allegation was referred to Peace Corps management and the inquiry was closed on September 27, 2016.

ALLEGATION #153

Peace Corps Region: IAP

Allegation Type: Misconduct

Subtype: Sexual Assault

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer alleging unwanted sexual advances and fraternization by a post staff member.

Case Outcome/Disposition: This post staff member resigned and the case was closed on August 5, 2016.

ALLEGATION #154

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer alleging that the PCMO ignored the Volunteer's concerns about an existing medical condition. The Volunteer reported that a lack of adequate treatment had affected the Volunteer's work and experience.

Case Outcome/Disposition: This allegation was referred to OHS and the inquiry is still in progress.

ALLEGATION #155

Peace Corps Region: Domestic

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer concerning unpaid medical bills.

Case Outcome/Disposition: This allegation was referred to OHS and the inquiry was closed on October 6, 2016.

ALLEGATION #156

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer concerning accessibility issues with the post's Volunteer Reporting Form.

Case Outcome/Disposition: This inquiry is still in progress.

ALLEGATION #157

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a trainee regarding removal from service. The complaint indicated the trainee's desire to appeal the post's decision for administrative separation.

Case Outcome/Disposition: This allegation was referred to Peace Corps management and the case was closed on March 25, 2016.

ALLEGATION #158

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received an anonymous hotline complaint about the actions of the country director. The complaint alleged the country director [REDACTED] [REDACTED]. It also reported that Volunteers were required to obtain approval to meet at the office.

Case Outcome/Disposition: This allegation was referred to Peace Corps management and the inquiry is still in progress.

ALLEGATION #159

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding medical care at post. The Volunteer complained about the quality of treatment received, and that the PCMO had threatened to medically separate the Volunteer.

Case Outcome/Disposition: This allegation was referred to OHS. The Volunteer met with the PCMOs and country director to resolve issues and develop a medical plan going forward. However, the Volunteer expressed concern with how the OHS Quality Improvement Unit addressed the complaint. The inquiry is still in progress.

ALLEGATION #160

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer expressing frustration with the way the Volunteer was allegedly forced into interrupted service because of a safety and security issue.

Case Outcome/Disposition: This allegation was referred to Peace Corps management and the inquiry is still in progress.

ALLEGATION #161

Peace Corps Region: Domestic

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer requesting OIG aid in getting the Department of Labor (DOL) to process certain Federal Employee Compensation Act (FECA) benefits.

Case Outcome/Disposition: OIG advised the Volunteer of the proper appeal procedures for DOL and FECA and the case was closed on March 25, 2016.

ALLEGATION #162

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Housing/Safety

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer about staff handling of a site change. The Volunteer suggested the Peace Corps implement a policy change to prevent post staff from discussing a Volunteer's previous site placement when moved for safety and security reasons.

Case Outcome/Disposition: This allegation was referred to the Peace Corps Safety and Security Office and the inquiry is still in progress.

ALLEGATION #163

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer alleging that a post staff member engaged in victim blaming and neglect of Volunteers. The Volunteer alleged that the staff member ignored complaints of inadequate and unsafe living arrangements.

Case Outcome/Disposition: The Volunteer did not give permission for their identity to be released. The information was referred to the OIG Evaluation Unit, and the inquiry was closed on October 27, 2016.

ALLEGATION #164

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Housing/Safety

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer concerning a housing issue.

Case Outcome/Disposition: OIG contacted the Volunteer for additional information. The Volunteer asked OIG not to take any further action. This case was closed on October 20, 2016.

ALLEGATION #165

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint about a Volunteer experiencing an emergency medical condition. The complaint alleged that the Volunteer had had [REDACTED] for months without treatment, and that the medical personnel in country consistently misdiagnosed issues.

Case Outcome/Disposition: OIG referred the allegation to the Office of Health Services medical duty officer. The inquiry is still in progress.

ALLEGATION #166

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Retaliation

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer alleging having been medically separated in retaliation for contacting the Quality Nurse with concerns.

Case Outcome/Disposition: This allegation was referred to the Peace Corps Office of General Counsel. The Volunteer appealed the medical separation, which was denied, and filed a whistleblower complaint with OCRD. The agency provided a non-retaliatory reason for denying the medical separation appeal. The case was closed on April 22, 2016.

ALLEGATION #167

Peace Corps Region: Domestic

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer regarding unpaid medical bills incurred after the Volunteer's return from service.

Case Outcome/Disposition: This allegation was referred to OHS, which pursued the status of the bills and reimbursement to the Volunteer. The inquiry is still in progress.

ALLEGATION #168

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a trainee's family member regarding their resignation following the post's decision to not swear the trainee in as a Volunteer.

Case Outcome/Disposition: Peace Corps management provided information demonstrating that the trainee did not follow a performance improvement plan they had been given. This allegation was referred to Peace Corps management and the inquiry was closed on October 27, 2016.

ALLEGATION #169

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer concerning the Volunteer's request for extended service. The Volunteer expressed concern with the way the application was handled, and reported neither being granted an official interview nor being allowed to meet with post staff to discuss the reasons for the extension being denied.

Case Outcome/Disposition: This allegation was referred to Peace Corps management, which responded that it was looking into the matter and creating a process for reviewing extensions with more transparency for Volunteers. The case was closed on June 28, 2016.

ALLEGATION #170

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer alleging that while renewing visas, post staff copied pages of Volunteers' passports without the Volunteers' consent.

Case Outcome/Disposition: This allegation was referred to the Peace Corps country desk and the inquiry is still in progress.

ALLEGATION #171

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Housing/Safety

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer alleging that the post required the Volunteer to stay at site eight to ten weeks after nearby Volunteers had been [REDACTED].

Case Outcome/Disposition: This allegation was referred to the Peace Corps Safety and Security Office with a request for a response once the matter was reviewed. The inquiry is still in progress.

ALLEGATION #172

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer appealing the denial of noncompetitive eligibility for the Volunteer.

Case Outcome/Disposition: This allegation was referred to Peace Corps management and the inquiry is still in progress.

ALLEGATION #173

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received hotline complaints from multiple Volunteers concerning the post's leave policy, which restricted the times Volunteers could take leave and prohibited Volunteers from traveling during an election in country.

Case Outcome/Disposition: This allegation was referred to the Peace Corps country desk and the inquiry is still in progress.

ALLEGATION #174

Peace Corps Region: Domestic

Allegation Type: Mismanagement

Subtype: Application Process

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Peace Corps Response applicant requesting information as to how to appeal a rescinded invitation.

Case Outcome/Disposition: The applicant was provided with the contact information for OCRD, which referred the matter back to Peace Corps Response. The inquiry was closed on October 6, 2016.

ALLEGATION #175

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding a letter from post staff raising issues with the Volunteer's work. The Volunteer contacted OIG to resolve conflicts with the country director about the Volunteer's work.

Case Outcome/Disposition: This allegation was referred to Peace Corps management and the inquiry was closed on October 6, 2016.

ALLEGATION #176

Peace Corps Region: Domestic

Allegation Type: Mismanagement

Subtype: Application Process

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer regarding an application to join Peace Corps Response. The returned Volunteer raised concerns with the program's long selection process.

Case Outcome/Disposition: OIG requested approval from the Volunteer to share information with Peace Corps management, but has not received a response. The inquiry is still in progress.

ALLEGATION #177

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding the decision to separate two other Volunteers from service for [REDACTED], a first offense. The Volunteer's complaint alleged hostile tactics (lying, bribery, bullying, and fear tactics) used by post staff to interrogate host families.

Case Outcome/Disposition: This allegation was referred to Peace Corps management and the inquiry is still in progress.

ALLEGATION #178

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a trainee concerning the post's decision to separate the trainee from service for consuming alcohol outside of the training village.

Case Outcome/Disposition: This allegation was referred to Peace Corps management and the inquiry was closed on October 6, 2016.

ALLEGATION #179

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Application Process

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer concerning the Volunteer's placement at a particular post due to a medical hold that was partially based on inaccurate information. The Volunteer reported fearing further medical discrimination during a subsequent Peace Corps Response application.

Case Outcome/Disposition: OIG responded to the Volunteer complaint by providing information on options, including how to contact OCRD should an issue of discrimination based on medical information arise. The Volunteer requested no further action be taken at this time, but agreed to follow-up with OIG. The inquiry is still in progress.

ALLEGATION #180

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint alleging multiple incidents of sexist and racist comments and actions by a particular Volunteer. It further alleged that the country director failed to address the Volunteer's conduct, instead ordering other Volunteers not to speak to the offending Volunteer.

Case Outcome/Disposition: This allegation was referred to the relevant Peace Corps Region and the inquiry is still in progress.

ALLEGATION #181

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a trainee regarding their administrative separation. The trainee's complaint alleged inconsistent application of Peace Corps policy, resulting in some trainees being administratively separated for alcohol consumption while others who committed the same infraction were only lectured.

Case Outcome/Disposition: This allegation was referred to the Peace Corps Office of General Counsel. The General Counsel advised that Peace Corps trainees do not receive separation

memos and provided information indicating that the Volunteer was separated for reasons other than alcohol consumption. The inquiry was closed on June 24, 2016.

ALLEGATION #182

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer concerning general mismanagement by post staff. The Volunteer requested an OIG evaluation of the country.

Case Outcome/Disposition: This allegation was referred to the OIG Evaluation Unit and the inquiry was closed on June 24, 2016.

ALLEGATION #183

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Response Volunteer regarding the Volunteer's interrupted service, alleging that the post sent the Volunteer home without explaining its reasoning or communicating issues with the Volunteer.

Case Outcome/Disposition: This allegation was referred to Peace Corps Response and the inquiry is still in progress.

ALLEGATION #184

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer's family member alleging that the country director had not performed due diligence before moving the Volunteer to their current site. The Volunteer's family also raised concerns about medical care available to Volunteers in country.

Case Outcome/Disposition: The complainant was told about the Quality Improvement Unit and advised OIG that the Volunteer would contact them. The case was closed June 10, 2016.

ALLEGATION #185

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer alleging mismanagement by post staff.

Case Outcome/Disposition: The Volunteer did not follow up with details about their concerns and no further investigative support was possible. The inquiry was closed on October 6, 2016.

ALLEGATION #186

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding post management. The complaint alleged that the Volunteer's host country counterpart engaged in unethical behavior regarding financial interests in the organization for which the Volunteer and counterpart worked.

Case Outcome/Disposition: This allegation was referred to Peace Corps management, which, after inquiring into the situation, reported that the complaining Volunteer became engaged in matters beyond the scope of the assignment and was unprofessional in communicating with all parties. The case was closed on June 24, 2016.

ALLEGATION #187

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding information technology issues at the post that rendered any email attachments un-openable.

Case Outcome/Disposition: This allegation was referred to the Peace Corps country desk. The inquiry is still in progress.

ALLEGATION #188

Peace Corps Region: EMA

Allegation Type: Misconduct

Subtype: Discrimination

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding post staff. The complaint alleged that during training, post staff attended a Volunteer-organized panel discussion regarding race, sexuality, religion, and gender issues in country. The complainant did not want post staff to attend, and further alleged that the country director gave feedback that the Volunteer felt was discriminatory.

Case Outcome/Disposition: This allegation was referred to Peace Corps management and OCRD. Management concluded that Peace Corps policy allows the country director to attend any training for Volunteers and to provide feedback. The case was closed on June 24, 2016.

ALLEGATION #189

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer alleging that their belongings were stolen while in storage at the post office during a post-service trip. The Volunteer further alleged that the country director provided no assistance in tracking down the stolen items.

Case Outcome/Disposition: In addition to contacting OIG, the returned Volunteer also contacted Peace Corps management and the Office of Safety and Security. The Volunteer was contacted by the Office of Safety and Security and no further investigative support was required. The inquiry was closed on October 6, 2016.

ALLEGATION #190

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer's family member expressing concern with that the Peace Corps had not notified family of a medical emergency experienced by the Volunteer.

Case Outcome/Disposition: OIG referred this allegation to OHS, which verified that under the circumstances federal law prohibited the Peace Corps from disclosing a Volunteer's private medical information without consent. The case was closed on June 24, 2016.

ALLEGATION #191

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer raising concerns that the associate country directors on staff were host country nationals, while Peace Corps policy requires the position be filled by U.S. citizens.

Case Outcome/Disposition: This allegation was referred to Peace Corps management and the case was closed on June 21, 2016.

ALLEGATION #192

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Returned Volunteer concerning post staff's response to allegations of sexual assault by a host country national. The Volunteer reported being approached by multiple members of the community regarding a counterpart who was sexually assaulting young girls. The Volunteer explained reporting the issues in 2012 but recently hearing that the staff member was still working on projects with the Peace Corps.

Case Outcome/Disposition: This inquiry is still in progress.

ALLEGATION #193

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding their separation from service. The Volunteer was involved in an altercation with a person unaffiliated with the Peace Corps, and maintains that the assault was unprovoked. The Volunteer further alleged that the country director administratively separated the Volunteer when other instances of similar issues only resulted in a Volunteer being docked one vacation day.

Case Outcome/Disposition: This allegation was referred to the Peace Corps country desk, which responded that the primary reason for the Volunteer's administrative separation was a failure to report whereabouts, not the assault. The inquiry is still in progress.

ALLEGATION #194

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a trainee alleging that post staff did not treat the trainee well during a medevac and used incorrect information when deciding to interrupt the trainee's service.

Case Outcome/Disposition: This allegation was referred to Peace Corps management, which notified OIG that the trainee was given interrupted service because their medevac to the United States resulted in them missing more of the training than was possible to make up. The inquiry was closed on October 6, 2016.

ALLEGATION #195

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received an anonymous hotline complaint from a Volunteer requesting OIG investigate the country post, but providing no additional information.

Case Outcome/Disposition: This allegation contained insufficient information to investigate and the case was closed on June 28, 2016.

ALLEGATION #196

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint requesting that the Peace Corps consider placing a returned Volunteer with experience in the region as the post's new director of programming and training.

Case Outcome/Disposition: This allegation was referred to the Peace Corps country desk and the inquiry is still in progress.

ALLEGATION #197

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Response Volunteer offering suggestions to improve the Peace Corps Response program.

Case Outcome/Disposition: This allegation was referred to Peace Corps Response, which responded that it agreed and was working on some of the suggestions. The inquiry was closed on October 6, 2016.

ALLEGATION #198

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer concerning the country director's lack of response to a staff member's inability to perform required job functions.

Case Outcome/Disposition: The Volunteer did not provide any additional details and the inquiry was closed on October 6, 2016.

ALLEGATION #199

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Housing/Safety

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding post staff's reaction to the Volunteer's request to be placed in a site that would be more conducive to maintaining the Volunteer's health. The Volunteer complaint also mentioned issues with the Volunteer's suitability check requiring the post to send the Volunteer home until the issues are resolved, and if not, then administratively separating the Volunteer.

Case Outcome/Disposition: This allegation was referred to the relevant Peace Corps Region and the Office of Volunteer Recruitment and Selection. The case was closed on July 20, 2016.

ALLEGATION #200

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Unfair Treatment

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer expressing concern with staff's treatment of Volunteers and specifically lodging a complaint that the Volunteer was not given an opportunity to respond when the post staff was investigating a complaint against the Volunteer.

Case Outcome/Disposition: The Volunteer requested OIG not share the information in the complaint until after the Volunteer's close of service. The inquiry is still in progress.

ALLEGATION #201

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Housing/Safety

Allegation Narrative: On [REDACTED], OIG received a hotline complaint that a Volunteer was placed in housing that had not received a safety and security check. It further alleged that a safety and security review performed after the Volunteer moved in found the housing unsafe, but that a post staff member nonetheless kept the Volunteer in the housing.

Case Outcome/Disposition: This allegation was referred to the relevant Peace Corps Region and the inquiry is still in progress.

ALLEGATION #202

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Unfair Treatment

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer about treatment received from a post staff member while the Volunteer was dealing with the death of a family member.

Case Outcome/Disposition: This allegation was referred to the relevant Peace Corps Region, which informed OIG that the staff member is no longer with the Peace Corps. The inquiry is still in progress.

ALLEGATION #203

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Sexual Assault Response

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a trainee regarding post staff response to a sexual assault. The trainee reported being sexually assaulted by a member of their host family, moved to a new site, and bullied into resigning from Peace Corps service by the country director as a result of the sexual assault.

Case Outcome/Disposition: The Volunteer requested that OIG take no further action on the allegation. The allegation was referred to The Evaluation Unit and the case was closed on July 11, 2016.

ALLEGATION #204

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding medical treatment and the response of post staff.

Case Outcome/Disposition: This allegation was referred to Peace Corps management and the inquiry is still in progress.

ALLEGATION #205

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a trainee alleging that they and their spouse had been separated from service for negativity. The trainee further alleged that their spouse was separated from service due to post staff's concern that the spouse would not pass the language proficiency test without giving the spouse a chance to try the test.

Case Outcome/Disposition: This allegation was referred to the relevant Peace Corps Region, which reviewed the allegation. The Region responded that it supported the post's decision because the trainees did not demonstrate being suited to Peace Corps service. The case was closed on October 6, 2016.

ALLEGATION #206

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Housing/Safety

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer alleging post staff's failure to follow housing and site selection policies. The Volunteer explained that after security incidents at the Volunteer's previous housing site, the Volunteer was prematurely moved into a new site that was not adequately prepared or evaluated by post staff. The roof of the new site placement leaked water and injured the Volunteer such that the Volunteer had to be medically evacuated to the United States for surgery.

Case Outcome/Disposition: OIG attempted to communicate further with the Volunteer and requested permission to share the complaint information. OIG has not been contacted further by the Volunteer. The inquiry was closed on October 6, 2016.

ALLEGATION #207

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer raising concerns about post staff. The complaint concerned a program manager who limited communication with other post staff, and did not respond to requests for travel reimbursement or approvals for post projects.

Case Outcome/Disposition: The Volunteer did not give permission for OIG to release the information and the inquiry was closed on September 23, 2016.

ALLEGATION #208

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding a proposed separation from service for riding in the back of a pick-up truck.

Case Outcome/Disposition: This allegation was referred to the relevant Peace Corps Region, which responded that after consultation with the post and Peace Corps General Counsel, it placed the Volunteer on a Corrective Action Plan to address the policy violation of riding in the back of

a pick-up truck. The Volunteer remained in service, and the case was closed on September 23, 2016.

ALLEGATION #209

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Housing/Safety

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding post staff. The complaint alleged lack of response by post staff to a Volunteer being sexually harassed by local host country nationals, which culminated in a man peeking through the windows of the Volunteer's home. The complaint continued that this prompted a site change, but that post staff provided no support for the change. The complaint also alleged that the post put Volunteers in a community with a prison on site and post staff did not respond when a prisoner escaped, murdered a community member, and was still at large. The complaint also alleged that post staff discriminated based on race, color, and sexual orientation.

Case Outcome/Disposition: This allegation was referred to the relevant Peace Corps Region and the inquiry is still in progress.

ALLEGATION #210

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a trainee regarding their potential separation from service. The trainee requested aid after being given the choice between being medically separated from the Peace Corps immediately in order to receive necessary treatment, or being medically evacuated in three weeks after the conclusion of training and potentially being able to return to service.

Case Outcome/Disposition: OIG spoke with OHS which stated that repeated absences from training due to a medical issue may result in a trainee being medically separated because they cannot fulfill their training requirements. The trainee was medically evacuated and the decision about continuing their service will be made after they receive medical treatment. The case was closed on July 27, 2016.

ALLEGATION #211

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding post staff reactions to the Volunteer's complaints of treatment received from multiple host country nationals, host family members, and post staff. The Volunteer alleged the treatment resulted in the Volunteer terminating their service early.

Case Outcome/Disposition: This allegation was referred to the relevant Peace Corps Region, which provided the post's version of events, stated that staff accurately followed policy, and shared that the Region is intending to better align Volunteers' expectations to the reality of diversity issues in country. The inquiry was closed on October 6, 2016.

ALLEGATION #212

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Housing/Safety

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a trainee regarding the country director. The trainee's complaint alleged that their host family did not accommodate the trainee's vegetarianism, as was promised by the Peace Corps, forcing the trainee to live on a limited diet. The complaint further alleged that when the trainee sought help from the country director, the trainee was accused of being inflexible and unable to handle the hardships of service.

Case Outcome/Disposition: Upon being contacted by OIG, the country director provided details about why the trainee was not sworn in and the inquiry was closed on October 6, 2016.

ALLEGATION #213

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED] received a hotline complaint from a Volunteer regarding a post Language and Culture Facilitator (LCF) who was allegedly sexist, often showed up to sessions drunk, missed sessions, and neglected job requirements. The Volunteer's complaint alleged that multiple other Volunteers had the same experience with the LCF.

Case Outcome/Disposition: The inquiry is still in progress.

ALLEGATION #214

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a trainee regarding their separation from service. The complaint alleged that the trainee was falsely accused of [REDACTED].

Case Outcome/Disposition: OIG opened an investigation and the case is still in progress.

ALLEGATION #215

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer alleging that the country director acted unprofessionally and hostile towards the Volunteer, who was terminating service early to take a job.

Case Outcome/Disposition: This allegation was referred to OCRD and the inquiry was closed on September 21, 2016.

ALLEGATION #216

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a trainee regarding their separation from service. The complaint alleged that the trainee was removed from service based on reports against the trainee, but that the trainee was not allowed to see or address the reports. The complaint alleges that at the same time, the trainee's fiancé was pressured to terminate their service early.

Case Outcome/Disposition: OIG requested consent to release information from the trainee and has not received a response. This inquiry was closed on October 11, 2016.

ALLEGATION #217

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Retaliation

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding possible retaliation. The Volunteer expressed concern at being placed on a Corrective Action Plan. The Volunteer believed this was in retaliation for contacting OIG.

Case Outcome/Disposition: OIG assessed agency actions to determine if the Corrective Action Plan was a reprisal for contacting OIG about safety concerns at site. The CAP was issued less than three weeks after the country director surmised that that the Volunteer had contacted OIG. One week after the inquiry was initiated, the Volunteer was medically evacuated for reasons that the Volunteer stated were not retaliatory. The inquiry is still in progress.

ALLEGATION #218

Peace Corps Region: AF

Allegation Type: Misconduct

Subtype: Fraternization

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a country director stating that a trainee had reported an ongoing sexual relationship between another trainee and an LCF.

Case Outcome/Disposition: This allegation was referred to post for follow-up. The fraternizing trainee resigned in lieu of administrative separation. The post terminated the LCF's employment for policy violation. The inquiry was closed on October 11, 2016.

ALLEGATION #219

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Sexual Assault Response

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding post staff's response to a sexual assault. The complaint copied the country director. The Volunteer alleged having reported three previous sexual assaults without receiving any follow-up from post staff. The complaint also reported another sexual assault the Volunteer experienced while traveling on public transportation to their home.

Case Outcome/Disposition: The country director responded to the Volunteer and instructed the Volunteer to contact the sexual assault response liaisons or PCMOs in country while the country

director was on leave in the United States. Separately, OIG put the Volunteer in contact with the Office of Victim Advocacy. The inquiry is still in progress.

ALLEGATION #220

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received an anonymous hotline complaint from a returned Volunteer regarding difficulty working with another Volunteer. The complaint alleged that the other Volunteer was unwilling to work collaboratively, and had asked that post staff not allow members of the complainant Volunteer's group to attend an end-of-service event. Post staff granted this request.

Case Outcome/Disposition: This allegation was referred to Peace Corps management and the inquiry is still in progress.

ALLEGATION #221

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer about political activism at post. The complaint alleged that the country director and the president of the Volunteer Advisory Council organized a coordinated effort to read the names of black individuals killed by police in the United States. The complaint further alleges that Peace Corps resources were used to plan a vigil for those lives lost.

Case Outcome/Disposition: This allegation was referred to Peace Corps management and the inquiry is still in progress.

ALLEGATION #222

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Sexual Assault Response

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding post staff's response to sexual assault. The Volunteer alleged that post staff did not respond to the Volunteer reporting a sexual assault and that when the Volunteer met with the

PCMO, the Volunteer was second guessed as to whether the incident was actually a sexual assault.

Case Outcome/Disposition: This allegation was referred to the relevant Peace Corps Region, which responded that the sexual assault report was restricted. After OIG follow up, the Region confirmed that the report was converted to a standard report. The inquiry is still in progress.

ALLEGATION #223

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer regarding post staff. The complaint explained that the Volunteer did not send the list of concerns until after service due to fear of retaliation. The complaint included concerns about staff ignoring Volunteer evaluations of and mistreatment by host families; working with a counterpart who lied about the Volunteer's work, stole from the site, and eventually left without repercussion from the post; and that the post staff did not provide Volunteers access to Peace Corps policies until after the Volunteers violated them. The Volunteer complaint further alleged that each issue with host country nationals was framed by the post staff as a cultural discrepancy and that the Volunteer should adapt.

Case Outcome/Disposition: This allegation was referred to the relevant Peace Corps Region and the inquiry was closed on September 21, 2016.

ALLEGATION #224

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer's family member expressing concern about the health care the Volunteer was receiving. The complaint alleged that the Volunteer was unable to receive medical tests to determine a health issue and that the PCMO wished to change the Volunteer's current medicine to one that the Volunteer knew from past experience would cause the Volunteer to have seizures.

Case Outcome/Disposition: OIG contacted the family member and requested permission to release the information to Peace Corps management, but permission was not granted and the inquiry was closed.

ALLEGATION #225

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Housing/Safety

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer who felt that post staff members overreacted in moving the Volunteer from site when the Volunteer felt there was no security issue. The move was in reaction to the Volunteer reporting domestic violence issues against children in the site.

Case Outcome/Disposition: OIG referred this allegation to the relevant Peace Corps Region. The inquiry is still in progress.

ALLEGATION #226

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Housing/Safety

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding the discipline the Volunteer received after traveling in country. The Volunteer alleged receiving punishment for taking an unauthorized overnight bus while traveling, but that the post policy did not specify any particular overnight bus companies that were authorized. The Volunteer received a copy of the post policy after receiving punishment, and no other Volunteer was punished for a similar issue.

Case Outcome/Disposition: This allegation was referred to Peace Corps management, which advised OIG that the country director intended to discuss the situation with the Volunteer. The inquiry is still in progress.

ALLEGATION #227

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Administrative Matters

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer being medically separated who wished to fly to a different location from the home of record at a significantly cheaper cost. The Volunteer complaint alleged that the most recent copy of Peace Corps policy allowed this, but post staff refused to allow the Volunteer to fly anywhere other than home of record.

Case Outcome/Disposition: The allegation was referred to Peace Corps management and the inquiry was closed on September 21, 2016.

ALLEGATION #228

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Separation from Service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from an anonymous Volunteer regarding post staff. The complaint alleged that staff believed all Volunteers to be unreliable and accused Volunteers of causing any incidents they were involved in, even when other Volunteers corroborated the accused Volunteers' defense.

Case Outcome/Disposition: OIG requested permission to share the information with the Peace Corps, but the Volunteer refused and requested that OIG take no further action. The case was closed on October 17, 2016.

ALLEGATION #229

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Separation from service

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a trainee regarding their separation from service. The complaint alleged that the trainee was forced to [REDACTED] when the trainee refused to sign a performance improvement plan. The trainee stated that the performance issues stemmed from having been forced to stay in an unsanitary living condition for five weeks. As such, the trainee was often with other host families and not focused on integrating with their host family.

Case Outcome/Disposition: This allegation was referred to the relevant Peace Corps Region, which consulted on and agreed with the country director's decision to administratively separate the trainee. In response to the situation, the trainee's cohort in country requested to meet with headquarters staff during an upcoming visit, to which the staff members agreed. The inquiry is still in progress.

ALLEGATION #230

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Housing/Safety

Allegation Narrative: On [REDACTED], OIG received an anonymous hotline complaint alleging that post staff's response to safety and security concerns was inadequate. The complaint expressed that multiple Volunteers had incidents to which the post staff did not respond, such as a host family leaving a Volunteer without food for weeks, a Volunteer being placed with a host family where the host father raped the host sister, and a Volunteer being forced to wait in the bedroom overnight after an incident with a host family member who later moved to the Volunteer's site.

Case Outcome/Disposition: The inquiry is still in progress.

ALLEGATION #231

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Health Care

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding a proposed medical separation. The Volunteer was medically evacuated to the United States for a secondary medical opinion regarding a [REDACTED] condition, after which the doctor felt the Volunteer could continue service. However, the Volunteer's complaint alleged that the post intended to medically evacuate the Volunteer in preparation for medical separation, and that if separated, the Volunteer intended to appeal the decision.

Case Outcome/Disposition: This allegation was referred to OHS and OIG provided the Volunteer with contact information for OCRD. The Volunteer was informed that OHS denied the appeal, even though the Volunteer had not yet appealed the decision. The Quality Improvement Unit informed OIG that a [REDACTED] is required before a Volunteer can return to service. The inquiry is still in progress.

ALLEGATION #232

Peace Corps Region: IAP

Allegation Type: Mismanagement

Subtype: Sexual Assault Response

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding post staff response to a sexual assault. The Volunteer alleged that after the volunteer was sexually assaulted, staff engaged in victim blaming. The Volunteer further reported that staff excused the actions of a police officer who used the sexual assault report to obtain and then continuously text the Volunteer's cell phone number. The SSM instructed the Volunteer not to speak with a sexual assault response liaison because the SSM did not consider the incident a sexual assault.

Case Outcome/Disposition: This allegation was referred to the relevant Peace Corps Region. The Volunteer requested that no further action be taken. The inquiry is still in progress.

ALLEGATION #233

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer alleging that the acting country director mocked and made disrespectful comments about the actual country director, and used misogynistic words to describe the director of programming and training.

Case Outcome/Disposition: The inquiry is still in progress.

ALLEGATION #234

Peace Corps Region: Domestic

Allegation Type: Administrative Matters

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a returned Volunteer referencing the conduct of an OHS employee the returned Volunteer had spoken with about scheduling a medical appointment.

Case Outcome/Disposition: The returned Volunteer has not given permission for the information provided to be released and the inquiry is still in progress.

ALLEGATION #235

Peace Corps Region: EMA

Allegation Type: Misconduct

Subtype: Sexual Harassment

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer that a post staff member tried to kiss them on two occasions. The Volunteer pushed the staff member back and the staff member stopped.

Actions Taken to Assure the Safety of Volunteers: The Office of Safety and Security was advised, consulted with the acting country director, and determined that the Volunteer and staff member were going to be in separate areas of the country. The acting country director was also advised not to discuss the allegation with other staff members pending further review of this matter.

Case Outcome/Disposition: This inquiry is still in progress.

ALLEGATION # 236

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer regarding actions of the safety and security manager at post. The Volunteer questioned the SSM's handling of a stalking complaint and alleged that the SSM "went out drinking" with Volunteers.

Actions Taken to Assure the Safety of Volunteers: No action was necessary to protect Volunteer safety as the complaint was sent to OIG by an anonymous Volunteer.

Case Outcome/Disposition: This inquiry is still in progress.

ALLEGATION # 237

Peace Corps Region: EMA

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer questioning decisions the country director made about site placement and security incidents.

Actions Taken to Assure the Safety of Volunteers: No action was necessary to protect Volunteer safety as the complaint was sent to OIG by an anonymous Volunteer.

Case Outcome/Disposition: The allegation was referred to Peace Corps management and the inquiry is still in progress.

ALLEGATION # 238

Peace Corps Region: AF

Allegation Type: Mismanagement

Subtype: Staff Performance

Allegation Narrative: On [REDACTED], OIG received a hotline complaint from a Volunteer about post staff response to concerns raised by the Volunteer about conditions at their site.

~~THIS REPORT CONTAINS NON-PUBLIC LAW ENFORCEMENT SENSITIVE INFORMATION. PLEASE HANDLE AND RESTRICT DISTRIBUTION ACCORDINGLY.~~

Actions Taken to Assure the Safety of Volunteers: No action was necessary to protect Volunteer safety because the Volunteer was medically evacuated.

Case Outcome/Disposition: This allegation was referred to Peace Corps management and the inquiry is still in progress.

APPENDIX A: VOLUNTEER OUTREACH INITIATIVE

The following are samples of the outreach materials OIG uses to inform staff, Volunteers and trainees of OIG's mission and work as well as the allegation reporting process.

FROM THE PEACE CORPS VOLUNTEER PRE-DEPARTURE WORKBOOK

Office of Inspector General

Everyone at headquarters fulfills a different role to support you in serving productively and safely overseas. As mandated by Congress, the Office of Inspector General (OIG) provides the Peace Corps with independent oversight of all agency programs and operations. This office conducts audits, evaluations, and investigations domestically and overseas, providing management with recommendations to improve the effectiveness and efficiency of the agency, while also protecting the Peace Corps from anyone who would like to do it harm by defrauding or misusing its resources.

If at any point during your service you suspect fraud, waste, or abuse of government resources, you should report it to OIG. Also, if at any point you believe something was mismanaged (for example, a bribe was taken, your safety is in jeopardy, a sexual assault was mishandled), you are encouraged to contact OIG. It is this office's job to investigate allegations of misconduct and criminal wrongdoing involving Peace Corps staff, contractors, and Volunteers, and it is OIG's mission to make sure that agency funds are spent appropriately. All complaints are evaluated and the identity of complainants is protected. No one may retaliate against you because you choose to report information and you always have the option to report information anonymously.

To learn more about OIG, please visit www.peacecorps.gov/OIG and follow us on Twitter: @PCOIG.

OIG Hotline:

U.S. / International: 202.692.2915

Toll-free in U.S.: 800.233.5874

Fax: 202.692.2901

Email: OIG@peacecorps.gov

Mail: P.O. Box 57129

Washington, D.C.

20037-7129

Online Reporting Tool: www.peacecorps.gov/OIG/ContactOIG



Office of Inspector General

TOGETHER WE MAKE A BETTER PEACE CORPS

800.233.5874 | 202.692.2915 | OIG@PEACECORPS.GOV | PEACECORPS.GOV/OIG/CONTACTUS

The Office of Inspector General provides *independent oversight* of agency programs and operations in support of goals set forth in the Peace Corps Act while making the *best use* of taxpayer dollars.

What We Do

OIG conducts audits, evaluations, and investigations domestically and overseas, providing management with recommendations to improve the effectiveness and efficiency of the agency, while also protecting the Peace Corps from anyone who would like to do it harm by defrauding or misusing its resources.

It is our job to look into allegations of misconduct and criminal wrongdoing involving Peace Corps staff, contractors, and Volunteers, and it is our mission to make sure that agency funds are spent appropriately.

What You Can Do

If at any point during your service or work with the Peace Corps you suspect fraud, waste, or abuse of government resources, you should report it to OIG.

Also, if at any point you believe something was mismanaged (for example, a bribe was taken, your safety is in jeopardy, or a sexual assault response was mishandled), you are urged to contact OIG. When you come to us with your concerns, you help OIG improve Peace Corps.

Telling OIG the agency mishandled your case or the case of another Volunteer will not convert a restricted sexual assault report to a standard report.

Protection from Retaliation

OIG evaluates all complaints and protects the identity of Volunteers who bring their concerns to our office. No one may retaliate against you because you choose to report information and you always have the option to report information anonymously through our *Online Reporting Tool*.

Help Protect Minors

Under the PROTECT Act, it is illegal for U.S. citizens to sexually abuse minors overseas. Sometimes people can be reluctant to take action if they suspect a friend or co-worker is abusing children; however, the impact of inaction can be devastating.

OIG requests your help in protecting host country national children from sexual predators. Help stop child sexual exploitation by reporting any U.S. citizen who may be involved in sexual activity or contact with anyone under the age of 18.

Contact Us

If you have questions, concerns, or anything to report, please contact OIG using any of these methods. OIG protects the identity of Volunteers who bring their concerns to our office and the online reporting tool is also anonymous.

Peace Corps OIG Hotline:

U.S./International: (202) 692-2915

Toll Free: 1-800-233-5874

Fax: 202-692-2901

E-mail: oig@peacecorps.gov

Online Reporting Tool:

peacecorps.gov/OIG/contactOIG

The online reporting tool allows you to make an anonymous complaint.

Twitter

Follow @PCOIG on Twitter to stay updated on news, audits, evaluations, and investigations.



Office of Inspector General

Office
202.692.2900

Hotline
202.692.2915 |
800.233.5874

To: Peace Corps/{ Country } Volunteers
From: Kathy Buller, Inspector General
Date: [date]
Subject: The Upcoming OIG Evaluation of Peace Corps { Country }

Evaluator { Name } of Peace Corps' Office of Inspector General (OIG) will visit Peace Corps/{ Country } to conduct a country program evaluation on or about { Date }. The OIG is an independent office within the Peace Corps, which reports to the Director of the Peace Corps and to the Congress. The OIG is responsible for promoting integrity and accountability; detecting and preventing mismanagement, fraud, waste, and abuse; and enhancing effectiveness and efficiency in Peace Corps programs and operations.

The purpose of our visit is to conduct a comprehensive country program evaluation and, where appropriate, make recommendations intended to improve program operations in PC/{ Country }. In addition to the on-line survey { Name } has sent all of you which I encourage you to complete, she will interview a representative sample of Volunteers by training group, project assignment, site location, and other demographic characteristics such as age and gender. These interviews, which will be guided by issues identified in the all-Volunteer survey will gather information critical to our assessment of post operations. The interviews will allow for in-depth discussions about your project, training, living conditions, health care, safety, staff support, and transportation. This will also provide you with an opportunity to raise issues and share your experiences as Volunteers serving in { Country }. If you are selected to be part of the sample we will plan to spend approximately two hours with you at your home. We will try to minimize disruptions to your normal schedules.

Post staff will make interview arrangements with selected Volunteers prior to our arrival. Volunteers who are not part of our sample may request a meeting by contacting Evaluator { Name } by email at { Name }@peacecorps.gov. To the extent possible, we will make arrangements for as many additional meetings as our schedule allows.

We also encourage anyone who has information or concerns regarding mismanagement, fraud, waste, or abuse to contact Evaluator { Name } advance of our visit, or to submit this information either via our hotline email address () or via our . All such information will be treated with utmost discretion and your identity will remain confidential as directed by the Inspector General Act of 1978, as amended, and/or other federal law and regulation. Please note that Peace Corps

policy expressly prohibits reprisal or retaliation for reporting information or allegations of mismanagement, fraud, waste, abuse, or other wrongdoing.

{ Name } is looking forward to her visit to { Country }. Thank you in advance for your help.

EXCERPT FROM #PCOIG TWITTER FEED

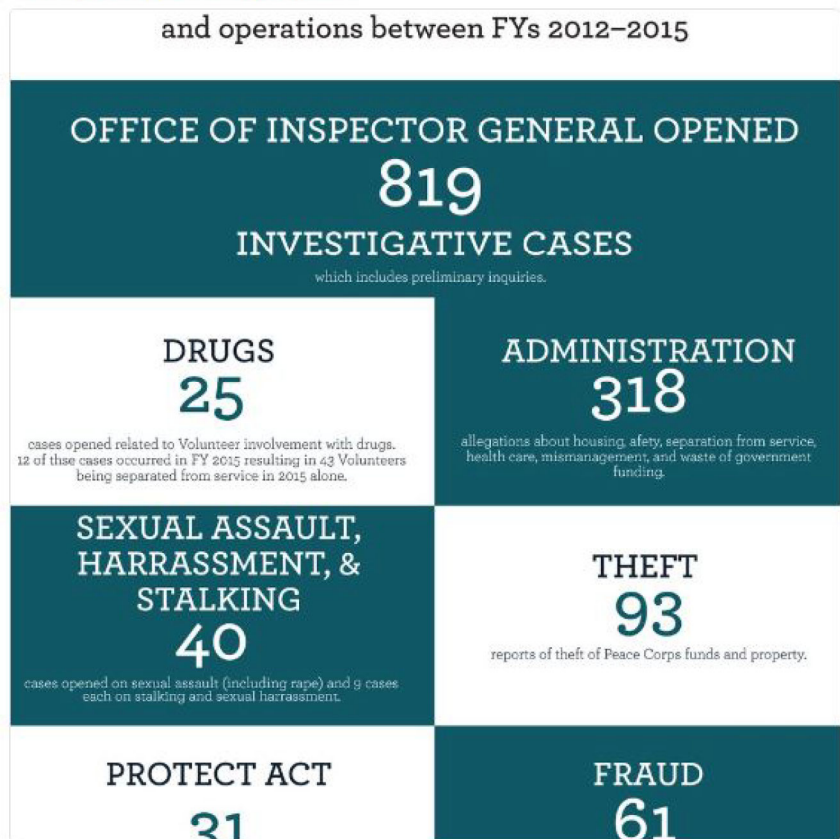


Peace Corps OIG
@PCOIG



Check out the top areas of investigation for the Peace Corps Office of Inspector General:

ow.ly/JblO304A4u0



APPENDIX B: LIST OF ACRONYMS

AF	Africa Operations
CAP	Corrective Action Plan
CIRS	Consolidated Incident Reporting System
EMA	Europe, Mediterranean, and Asia Operations
FECA	Federal Employees' Compensation Act
FOIA	Freedom of Information Act
IAP	Inter-America and the Pacific Operations
LCF	Language and Cultural Facilitator
LGBTQ	Lesbian, Gay, Bisexual, Transgender, or Queer
OCRD	Office of Civil Rights and Diversity
OHS	Office of Health Services
OIG	Office of the Inspector General
OSS	Office of Safety and Security
OVA	Office of Victim Advocacy
PCMO	Peace Corps Medical Office
PROTECT	Prosecutorial Remedies and Other Tools to end the Exploitation of Children Today
SSM	Safety and Security Manager

Help Promote the Integrity, Efficiency, and Effectiveness of the Peace Corps

Anyone knowing of wasteful practices, abuse, mismanagement, fraud, or unlawful activity involving Peace Corps programs or personnel should contact the Office of Inspector General. Reports or complaints can also be made anonymously.

Contact OIG

Reporting Hotline:

U.S./International: 202.692.2915

Toll-Free (U.S. only): 800.233.5874

Email: OIG@peacecorps.gov

Online Reporting Tool: peacecorps.gov/OIG/ContactOIG

Mail: Peace Corps Office of Inspector General
P.O. Box 57129
Washington, DC 20037-7129

For General Information:

Main Office: 202.692.2900

Website: peacecorps.gov/OIG

 Twitter: twitter.com/PCOIG